



ADMINISTRATIVE OFFICE OF THE  
UNITED STATES COURTS


LIBBY SMITH  
Associate Director  
Department of Program Services

WASHINGTON, D.C. 20544

July 25, 2025

MEMORANDUM

To: Administrative Office Senior Staff

From: Libby Smith  
Associate Director 

RE: PACTS360 IMPLEMENTATION (**INFORMATION**)

I am writing to provide you with an update on the progress made in developing PACTS360, the new case management system for the probation and pretrial services system. I am also writing to seek your cooperation as we begin to shift our focus toward implementation.

I am pleased to report that the development efforts for PACTS360 are progressing on schedule. We have finished more than 94 percent of development, more than 93 percent of infrastructure and security efforts, more than 90 percent of data migration mapping efforts, and more than 93 percent of training efforts. Over the next two months, these efforts will begin to wrap up, and we will shift our focus toward final testing and implementation.

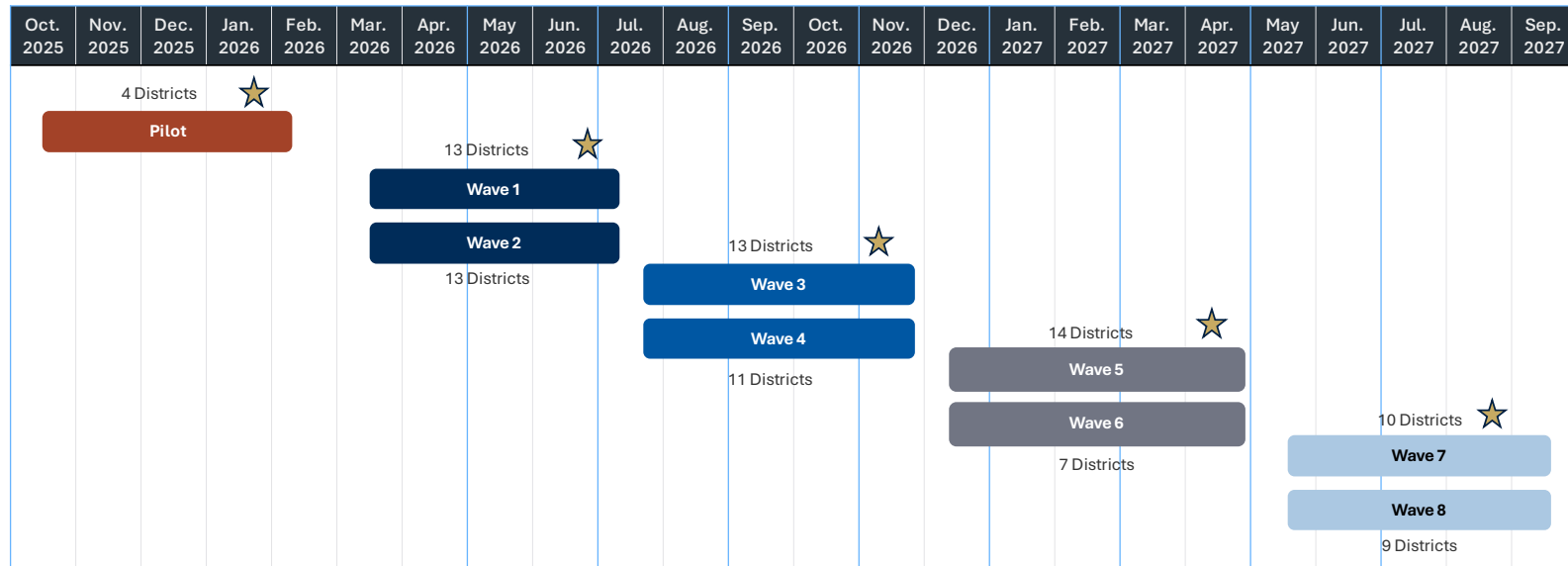
For implementation, we have closely cooperated with the probation and pretrial services offices to develop a comprehensive plan that includes training staff, converting local forms and reports, and ensuring seamless continuation of operations. Implementation will begin in earnest in October, when staff in the pilot districts begin training. The pilot districts are expected to “go live” in the second quarter of FY 2026. Thereafter, we will continue with implementation in waves, with 20 to 26 offices in each wave group. Implementation efforts are expected to be completed by the end of FY 2027. A copy of the implementation schedule is attached.

During implementation, we will be asking a lot from each probation and pretrial services office. During this time, it would help for each AO office to be mindful of the demands we are putting on the districts and try to schedule around the PACTS360 implementation schedule as best you can. I want to thank you in advance for your cooperation.

Attachment

## National Implementation Schedule

March 23, 2026 – September 3, 2027 (17 months)



★ = Go Live

Oct. 20, 2025 – Feb. 20, 2026	GO LIVE: Jan. 26, 2026
Pilot	RI, NH, MIE, ILN

Mar. 23, 2026 – Jul. 10, 2026	GO LIVE: Jun. 29, 2026
Wave 1	GAM/ILC/ILS/INN/KYE/KYW/MIW/MN/MOE/OHN/OHS/WIE/WW
Wave 2	CT/DE/ME/MA/NJ/NYE/NYN/NYS/NYW/PAE/PAM/PAW/VT

Jul. 27, 2026 – Nov. 27, 2026	GO LIVE: Nov. 16, 2026
Wave 3	DC/GAN/GAS/INS/MD/NCE/NCM/NCW/SC/VAE/VAW/WWN/WWVS
Wave 4	ALM/ALN/ALS/FLM/FLN/FLS/PR/TNE/TNM/TNW/VI

Dec. 14, 2026 – Apr. 30, 2027	GO LIVE: Apr. 19, 2027
Wave 5	ARE/ARW/IAN/IAS/KS/MSN/MSS/MOW/NE/ND/OKE/OKN/OKW/SD
Wave 6	LAE/LAM/LAW/TXN/TXS/TXW/TXE

May 17, 2027 – Sep. 3, 2027	GO LIVE: Aug. 23, 2027
Wave 7	AZ/NM/CAS/CO/ID/MT/OR/WAW/WAE/WY
Wave 8	AK/CAC/CAE/CAN/HI/NV/UT/GU w/NMI 7