Miami-Dade Reentry Resource Guide

Tools for a Successful Reentry

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Acknowledgements

The Commercial Art Technology students and alumni at Broward Correctional Institution, Fort Lauderdale, Florida were honored to participate in the creation of this resource guide. It gave us an opportunity to design a tangible product with the knowledge and skills we have acquired in the Commercial Art Technology program.

Collaborating with professionals from various agencies, companies and organizations involved with this project was an invaluable learning experience. The layout and design of the cover provided us with a source of spiritual, emotional, and personal growth, in creating something to assist others in becoming productive members of society as they reenter their communities.

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TABLE OF CONTENTS

| Introduction | 3 |
|---|-------|
| Preparing For Your Release | 4 |
| First Steps After Release | 5 |
| Benefits Of Hiring An Ex-Offender | 6 |
| Hotlines | 7-8 |
| Legal Assistance | 9-11 |
| Housing (Emergency Shelters) | 12 |
| Florida Department Of Children And Families | 13 |
| DCF Customer Service Centers | 14 |
| Education | 15 |
| Miami-Dade College | 16 |
| Employment Assistance | 16-17 |
| Other Services | |
| Health Care | 20-25 |
| Alcohol And Other Drug Abuse Treatment | 25-26 |
| Dual Diagnosis And Mental Health | 26 |
| Faith-Based Organizations | 27 |
| Finances | 28 |
| Emergency Services | |
| Transportation for the Disadvantaged | |

Miami-Dade Reentry Resource Guide

Miami-Dade

2010 Reentry Resource Guide

Five years ago Project Safe Neighborhoods (PSN), a U.S. Department of Justice initiative to reduce violent crimes in South Florida led by the United States Attorney's Office and specifically James Swain, Executive Assistant United States Attorney/PSN Coordinator and James "J.D." Smith, Law Enforcement and Community Coordinator, embarked on a strategy to enhance public safety by assisting people who are coming home from prisons and jails. To that end, one of the important objectives of PSN's reentry strategy is to provide organizations working with inmates, formerly incarcerated people, and their families with a resource directory in support of successful reentry and enhanced public safety. The first edition of the Miami-Dade Reentry Resource Guide, published in 2008, was utilized by an estimated 20,000+ individuals and based on its success we have published this 2010 guide.

Special appreciation goes out to the members of the Miami-Dade Reentry Task Force for their assistance in identifying relevant listings and proofreading - without their participation this project would not be possible. We would also like to express our appreciation to PSN's fiscal agent, the Miami Coalition for a Safe and Drug-Free Community and our program manager Naydine Fulton-Jones at the U.S. Department of Justice/Bureau of Justice Assistance in Washington, D.C.

An extra special appreciation goes to the Florida Department of Corrections/Region IV under the leadership of Director Marta Villacorta and the Broward Correctional Institution's team including Warden Jennifer Folsom, Assistant Warden Norman Jenkins, Instructor William Amos, Volunteer Liliane Rique, and the extraordinary inmates in the Commercial Art Technology Program who designed the cover for the 2010 Miami-Dade Reentry Resource Guide.

We welcome your advice and feedback on the guide so that the next edition can be even more effective. Furthermore, we invite you to participate in our ongoing efforts to improve the lives of formerly incarcerated people by joining the Miami-Dade Reentry Task Force, a dynamic group of 70+ individuals and organizations working tirelessly to improve public safety. You can make a difference in our community!

To become a member of the Miami-Dade Reentry Task Force, receive additional copies of the 2010 Miami-Dade Reentry Resource Guide, or to receive regular reentry updates, please send me your contact information – my e-mail address is wayne@waynerawlins.com. We hope you will join our efforts.

Best regards,

Wayne E. Rawlins Editor 2010 Miami-Dade Reentry Resource Guide

3

Miami-Dade Reentry Resource Guide

PREPARING FOR YOUR RELEASE

While you are in prison...

- Develop your personal strategic plan.
- Participate in education programs Get your GED.
- Address personal issues through treatment for addictions and mental health counseling.
- Modify (change) your child support order if needed.
- Work toward finding a positive place to live when released.
- Apply for government benefits as soon as you can.
- Keep in touch with family members.
- See if family members can send you clothing for your release (check with your institution).
- ✔ Get a Social Security card and birth certificate.
- Develop a résumé seek assistance if necessary.
- Practice completing applications and job interviewing.
- Work with your case manager to prepare for release.

FIRST STEPS AFTER RELEASE

When you are released, take it one day at a time...

- Contact a reentry program and/or an employment program and make reason for contact clear and precise.
- Show respect and appreciation to all persons contacted for resources.
- ✔ Follow through with directions and advice given.
- Stay in a positive living situation.
- Get proper clothing and food.
- ✓ Find your way around know the bus system.
- Get a birth certificate if you don't have one.
- Get a photo ID/driver's license.
- Get your Social Security card if you don't have it.
- Sign up for government benefits.
- Keep in touch with and report to your parole officer as required.
- Take care of health and dental needs.
- Take care of mental health needs.
- Get help for alcohol or other drug abuse.
- Make arrangements for child support.
- Take care of childcare or parenting needs.
- Get more training or education.
- Get civil rights restored.
- Clean up your record and get legal help if needed.
- Clean up your credit and spend money wisely.

BENEFITS OF HIRING AN EX-OFFENDER:

Employers can benefit financially from the Federal Work Tax-Credit program by hiring an ex-offender.

Employers can benefit from the Federal Bonding Program which provides them with insurance for hiring an ex-offender.

In general, ex-offenders are employees who are just as reliable as non ex-offenders. They follow instructions well and are timely employees.

Many ex-offenders are job ready and have acquired skills (such as certificates) while incarcerated. As a result, employers can benefit from their skills.

If the ex-offender is under community supervision, employers will have a direct point of contact and resource for their company which may assist them with job retention. Additionally, the employer is made aware that their employee (ex-offender) is drug tested and that he/she must maintain employment as a condition of supervision. These aspects, of the ex-offender, may increase work productivity and reliability.

Once an ex-offender becomes employed, he/she becomes a tax paying citizen and a contributor to the community.

Statistics reveal that if an ex-offender is employed he/she is less likely to recidivate. In short, he/she becomes a productive member of society.

By employing an ex-offender the "Employer" becomes part of a solution. The ex-offender is given a second chance, which results in a successful transition into family, culture, community and self.

Many ex-offenders have received training specifically designed to assist and meet the needs of employability and job placement. In turn, employers save time and money for training.

| Hotlines | | |
|--|---|--|
| Abuse Registry Florida Department of Children and Families | 800-962-2873 | |
| AIDS/HIV (State of Florida HIV/AIDS related information and referrals) | 800-FLA-AIDS (800-352-2437) Hotline hours: Monday through Friday, 9:00 am till 5:00 pm | |
| Broward County Re-Entry Coalition | 954-535-2390 ext. 354 | |
| Crimes Compensation | 800-226-6667 | |
| Catholic Charities | 866-758-0025 | |
| Crisis Counseling/Suicide | The HELPline 211 or 305-358-HELP (4357) 305-358-2477 TDD/TTY Teen Talk Line 305-377-TALK (8255) Children & Youth Behavioral Hotline 305-358-HELP (4357) | |
| Community Jail Linkage Coalition, Inc. | 866-573-8311 | |
| Florida Department of Children & Families | 800-955-8770 (Voice) 877-955-8773 (Spanish) 877-955-8707 (French Creole) 8 a.m. – 2 a.m. daily) | |
| Florida Bar Lawyer Referral Service | 800- 342-8060 | |
| Florida Coalition Against Domestic Violence | 800-500-1119 | |
| Florida Council Against Sexual Violence | 888-956-7273 | |
| Jackson Memorial Hospital (Health/Medical Services) | 305-585- 6000 | |
| Homeless Hotline (Miami-Dade) | 877-994-4357 | |
| Hunger Hotline | 800-329-3663 | |
| Information & Referral/Miami-Dade Community Resource Directory | 211 (24 Hours a day/7 days a week) | |

| Hotlines (cont.) | | |
|--|--|--|
| Miami-Dade Government Information Center (for non-emergency government services) | 311 (7 days a week: Monday through Friday, from 6 a.m. until 10 p.m. and on Saturday and Sunday from 8 a.m. until 8 p.m.) | |
| Poison Control | 800-282-3171 | |
| THE RX OUTREACH (Prescription Assistance) | 800-769-3880 www.rxassist.org/www.rxhope.org | |
| Florida Legal Services Prescription Drug Helpline | 800-436-6001 | |
| Seal and Expunge Helpline: The Public Defender's Office is appointed to represent indigent defendants in criminal, juvenile and mental health matters in state courts. While its primary responsibility is to indigent clients facing the loss of their liberty, the office assists ex-offenders through Redemption Project workshops to seal and expunge criminal records, referrals for rights restoration and job placement. | 305-545-1616 | |
| Social Security | 800-772-1213 | |
| Substance Abuse | 800-662-4357 | |
| SSI (Supplemental Security Income) | 800-772-1213 http://www.ssa.gov/ssi/spotlights/spot-prerelease.htm | |
| Veterans Administration Hospital | 305-324-4455 | |
| Florida Department Of Veteran's Affairs | 305-575-7000 Ext. 4287 and Ext. 3141 | |
| Vital Statistics/Birth Certificates | 877-550-7330 | |

| Legal Assistance | | |
|--|---|--|
| DEPARTMENT/OFFICE | HOURS / ADDRESS/ TELEPHONE/E-MAIL | |
| Law Offices of Public Defender Carlos J. Martinez, Felony Division The Bennett H. Brummie Building | M-F, Aa 1320 NW 14 St., Miami, 33125 305-545-1600 www.pdmiami.com | |
| Juvenile Division Juvenile Justice Center | M-F, 8a-5p 3300 NW 27th Ave 1st and 2nd Floors, Miami, 33142 305-638-6241 | |
| County Court Division Jackson Medical Towers | M-F, 8a-5p 500 NW 12 Ave, 9th Floor, Miami, 33136 305-545-3348 | |
| Domestic Representation Lawson E. Thomas Court Center | M-F, 8a-5p 175 NW 1 Ave, Suite 2400, Miami, 33128 | |
| Legal Services of Greater Miami (Miami-Dade & Monroe Counties) Main Office | M-F, 9a-5p Intake Hours - M-Thurs., 8:30a-12:30p 3000 Biscayne Blvd., Suite 500, Miami 33137 305-576-0080 • TDD 305-573-1578 | |
| South Dade Regional Office | M-F, 9a-5p 3Intake Hours - M-Thurs., 9:15a-1130a/1:15p-4:00p 10720 Caribbean Blvd., Suite 400, Miami 33189 305-232-9680 • TDD (786)242-0207 www.lsgmi.org 305-638-6241 | |
| Kionne L. McGhee Assistant State Attorney | 5400 NW 22nd Avenue Miami, FL 33147 O 305-636-2240 C 305 458-0908 | |

| Legal Assistance (cont.) | | |
|--|--|--|
| DEPARTMENT/OFFICE | CONTACT INFORMATION | SERVICES |
| American Civil Liberties Union of Florida | Intake Department - Write or call only: 4500 Biscayne Blvd. Ste. #340 Miami, FL 33137 www.aclufl.org 786-363-2700 | Receive complaints related to violation of constitutional rights. Must file written complaint. |
| ACLU of Florida Voting Rights Project/Florida Rights Restoration Coalition | 4500 Biscayne Blvd., Ste. 340 Miami, FL 33137 786-363-2731 877-U-COUNT-2 (877-826-8682) www.restorerights.org, info@restorerights.org and www.aclufl.org | Assist formerly convicted persons with initiating the Restoration of Rights process as provided by the State of Constitution, Florida Rules of Executive Clemency, and the Florida of Executive Clemency. |
| Florida Justice Institute | 100 SE 2nd St., #4320 Miami 305-358-2081 | Handles complaints regarding prison conditions |
| Dade County Bar Association Legal Aid Society | 123 NW First Avenue, #117 Miami 305-579-5733 | Domestic Violence and Family Law |
| Florida Immigration Advocacy Center | 300 Biscayne Blvd., #400 Miami 305-573-1106 | Immigration |

| | Legal Assistance (cont.) | |
|---|---|--|
| ORGANIZATION | CONTACT INFORMATION | SERVICES |
| American Friends Service | 1205 Sunset Drive Miami, FL 33143 305-665-0022 • 800-765-8875 | Immigration |
| Catholic Charities Legal Services www.cclsmiami.org | 7101 Biscayne Blvd. Miami 305-785-3301 | Immigration, Juvenile, Landlords/Tenants |
| Department of Children and Families http://www.myflorida.com/cf_web/ | 1317 Winewood Blvd. Bldg 1, Rm. 202 Tallahassee 866-762-2237 | Child Care, Abuse, Food Stamps Sun Cap, Adult Services |
| Social Security www.ssa.gov | 6101 Blue Lagoon Drive #300, Miami 800-772-1213 | Figure your retirement, disability or survivors benefits Apply for retirement disability or spouse benefits |
| Office of Special Counsel for Immigration – Related Unfair Employment Practices U.S. Department of Justice | P.O. Box 27728 Washington, DC 800-255-7688 | Employer citizenship status discrimination or document abuse claims |
| U.S. Equal Employment Opportunity Commission | 1 Biscayne Tower, #2700 Miami 305-536-4491 800-669-EEOC | Investigates cases of discimi- nation due to race, color, religion, sex and sexual harassment, national origin, ancestry, age or disability. |
| U.S. Department of Labor Wage and Hour Compliance | 10300 SW 72 Street Miami 305-598-6607 305-596-9874 | Investigates complaints about unpaid wages |
| U.S. Department of Labor Occupational Safety & Health Administration | www.OSHA.gov 305-377-7064 | Investigates complaints about unsafe and unhealthy workplaces |
| Miami-Dade County Clerk of Court www.miami-dadeclerk.com | 73 W. Flagler Street, Suite 242 Miami 305-275-1155 | Public Records, Marriage & Divorce, Child Support |

HOUSING Emergency Shelters

Please Note – The Homeless Trust also provides transitional housing, permanent housing, and a range of services. Call the Emergency Shelter Hotline-1-877-994-HELP/ 305-375-CARE. In addition, the website www.Floridahousingsearch.org provides real time information throughout Florida on property vacancies, features and amenities, rents and deposits and detailed information on the number of bedrooms and bathrooms. The locator also allows users to map the location of the property.

| NAME | ADDRESS/TELEPHONE |
|---|--|
| American Red Cross | 335 SW 27th Ave, 33135 • 305-644-1200 |
| Camillus House | 726 NE 1st Ave., 33132 • 305-374-1065 |
| CPHI – Homeless Assist Center | 1550 N. Miami Ave, 33136 • 305-329-3000 |
| CPHI – HAC2 | 28205 SW 125 Ave, 33032 • 305-416-7100 |
| Douglas Gardens CMHC | 701 Lincoln Road, 33139 • 305-531-5341 |
| Fellowship House/Safe Haven | 27255 SW 144 Ave, 33170 • 305-667-1036 |
| Beckham Hall | 2735 NW 10th Ave, 33127 • 305-638-6868 |
| Better Way of Miami | 800 NW 28th St, 33127 • 305-634-3409 |
| Miami Bridge | 2810 NW S. River Drive, 33142 • 305-635-8953 |
| Miami City Mission | 1112 N. Miami Ave, 33136 • 305-576-3725 |
| Miami Rescue Mission | 2020 NW 1st Ave., 33127 • 305-571-2211 |
| NW Dade "KIVA" Safe Haven | 1339 SE 9th Ave, Hialeah, 33010 • 305-884-1382 |
| Safespace – North (Domestic Violence - Women Only) | North Miami • 305-758-2546 |
| Safespace – South (Domestic Violence - Women Only) | South Dade • 305-247-4249 |
| Salvation Army | 1907 NW 38th St, 33142 • 305-637-6720 |

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES

Families that need help with their food, financial or medical needs may apply for assistance:

- From any computer with an Internet connection at: http://www.myflorida.com/accessflorida
- At one of the Department of Children and Families ACCESS Florida community partners. A listing of community partners can be found online at: http://www.dcf.state.fl.us/ess/docs/partner_listing.pdf
- At a Department of Children and Families ACCESS Florida Customer Service Center. A listing of Customer Service Centers can be found online at: http://www.dcf.state.fl.us/ess/index.shtml#svcctrsl

Eligibility Requirements:

Each application is different, but here are some examples of what you may need to know:

- Personal information about each person you are applying for, such as their date-of-birth, social security number, where they were born and if they are pregnant.
- Information about household expenses such as rent, mortgage and utilities.
- Information about any vehicles.
- Information about any assets like bank accounts, savings bonds or cash on hand.
- Information about any income. The income can be earned like salary at a job, or unearned like child support payments or payments from social security.
- US Citizenship or eligible non-citizen status, age, identity, Florida residency, etc.

Languages Spoken: English, Spanish and Creole. Interpreters are available upon request.

DCF CUSTOMER SERVICE CENTERS

| SERVICE SITE NAME & ADDRESS | FAX NUMBER | |
|--|--|--|
| MIAMI-DADE COUNTY | | |
| Caleb Service Center 5400 NW 22nd. Avenue, Miami, FL 33142 | (305) 636-2286 (Primary) (305) 636-2463 (other) | |
| Central Service Center 1490 NW 27th Avenue 2nd. Floor, Miami, FL 33125 | (305) 637-2241 | |
| Coconut Grove Service Center 3750 S. Dixie Hwy. S-109, Miami, FL 33133 | (305) 442-6816 | |
| Hialeah Service Center 5700 NW 37th Avenue, Miami, FL 33142 | (305) 637-2605 | |
| Miami Beach Service Center 945 Pennsylvania Avenue S-300, Miami Beach, FL 33139 | (305) 535-5411 | |
| Opa-Locka Service Center 200 Opa-Locka Boulevard, South Building Opa-Locka, FL 33054 | (305) 769-6233 | |
| Florida City Service Center 755 W. Palm Drive, Florida City, FL 33034 | (305) 234-2200 | |
| Quail Roost Service Center 12340 Quail Roost Drive, Miami, FL 33177 | (305) 234-2200 | |
| University Service Center 1605 SW 107th Avenue #202A, Miami, FL 33165 | (305) 227-5207 | |
| MONROE COUNTY | | |
| Key West Service Center 1111 12 St. S-304, Key West, FL 33040 | (305) 293-1684 | |
| Marathon Service Center 2796 Overseas Hwy. S-201, Marathon, FL 33050 | (305) 289-2396 | |
| Plantation Key Service Center 88539 Overseas Hwy., Tavernier, FL 33070 | (305) 853-3246 | |

To apply for benefits online:

Go to <u>www.myflorida.com/accessflorida</u>
Select "My ACCESS Account"
Click "Apply for Benefits"

ACCESS Website: www.myflorida.com/accessflorida (To apply for public assistance benefits, report changes, inquire about case status, general information)

Customer Call Center (Miami-Dade, Monroe, Palm Beach, Broward, Indian River, Martin, Okeechobee, & St. Lucie Counties)

Inquiries and Reported Changes: 1-866-76 ACCES (1-866-762-2237)

FL RELAY LINE# 1-800-955-8771

Miami-Dade Reentry Resource Guide

| EDUCATION Miami-Dade County Public Schools – Vocational Centers/Adult Education | | |
|--|-------------------------------------|--------------|
| NAME | ADDRESS/TELEPHONE | |
| American Senior High Adult Ed | 18350 NW 67 Ave, Hialeah 33015 | 305-557-3770 |
| Coral Gables Adult Ed | 450 Bird Road, Coral Gables 33146 | 305-443-4871 |
| Dorsey Educational Center | 7100 NW 17 Ave, Miami 33147 | 305-693-2490 |
| English Center | 3501 SW 28 St, Miami 33133 | 305-445-7731 |
| George T. Baker Aviation | 3275 NW 42 Ave, Miami Springs 33142 | 305-871-3143 |
| Hialeah High Adult Ed | 251 East 47 St, Hialeah 33013 | 305-822-1500 |
| Hialeah Miami Lakes Adult Ed | 7977 West 12 Ave, Hialeah 33014 | 305-823-1330 |
| Lindsey Hopkins Technical | 750 NW 20 St, Miami 33127 | 305-324-6070 |
| Miami Beach Adult Ed | 1424 Drexel Ave, Miami Beach 33139 | 305-531-0451 |
| Miami Coral Park Adult Ed | 8865 SW 16 St, Miami 33165 | 305-226-6565 |
| Miami Jackson Adult Ed | 1751 NW 36 St, Miami 33142 | 305-634-2621 |
| Miami Lakes Educational Center | 5780 NW 158 St, Lakes 33014 | 305-557-1100 |
| Miami Palmetto Adult Ed | 7460 SW 118 St , 33156 | 305-235-1360 |
| Miami Senior Adult Ed | 2450 SW First St, 33135 | 305-649-9800 |
| Miami Springs Adult Ed | 751 Dove Ave, Springs 33166 | 305-885-3585 |
| Miami Sunset Adult Ed | 13125 SW 72 St , 33183 | 305-385-4255 |
| North Miami Adult Ed | 800 NE 137 St, North Miami 33161 | 305-891-6590 |
| Robert Morgan Educational Center | 18180 SW 122nd Ave, 33177 | 305-253-9920 |
| South Dade Adult Education | 109 NE 8 St, Homestead 33030 | 305-248-5723 |
| South Dade Skill Center | 28300 SW 152 Ave, Homestead 33033 | 305-247-7839 |
| Southwest Adult Ed | 8855 SW 50 Terrace, Miami 33155 | 305-274-0181 |
| Virtual Adult Registration Ctr | 1444 Biscayne Blvd , 33132 | 305-371-3208 |
| William H. Turner Tech Adult Ed | 10151 NW 19 Ave, 33147 | 305-691-8324 |

| Miami-Dade College | | |
|---|---|--|
| NAME | ADDRESS/TELEPHONE/EMAIL | |
| North Campus – ESOL, GED & Family Literacy | 11380 NW 27th Ave, 33167 305-237-1504 www.mdc.edu/ce/north | |
| Wolfson Campus – ESOL & GED | 300 NE 2nd Ave, Miami 33132 305-237-7369 | |
| InterAmerican Campus – ESOL, GED & Family Literacy | 627 SW 27th Ave, Miami 33135 305-237-6273 | |
| Kendall Campus – ESOL & GED | 11011 SW 104th St, Miami 33176 305-237-2162 • GED 305-237-0555 www.mdc.edu/kendall | |
| Homestead Campus – ESOL, GED & Family Literacy | 500 College Terrace, Homestead 33030 305-237-5124 | |
| EMPLOYMENT ASSISTANCE South Florida Workforce Centers | | |
| DEPARTMENT/OFFICE | ADDRESS/TELEPHONE/EMAIL | |
| ✓ Transition, Inc. Center Director: Julio Perez | 1550 NW 3rd Ave, Building C, Miami 33136 Tel: 305-571-2001 • TTY: 305-571-4100 admin@transitioninc.org www.transitioninc.org | |
| Carol City Career Center Operated by: Arbor E & T, LLC Center Director: Maria Morales | 4690 NW 183 St, Miami 33055 Tel: 305-620-8012 • Fax: 305-623-3521 TTY: 305-623-3501 | |
| ✓ North Miami Beach Career Center Operated by: SER Jobs for Progress Center Director: Miriam Zeno | 633 NE 167 St, Suite 200 N. Miami Bch 33162 Tel: 305-654-7175 • Fax: 305-654-7188 TTY: 305-650-2329 | |
| Hialeah Gardens Career Center Operated by: Arbor E & T, LLC Acting Center Director: Jorge Battle | 2750 W 68 St, Suite 232, Hialeah 33016 Tel: 305-826-4011 • Fax: 305-826-8022 TTY: 305-364-3182 | |

EMPLOYMENT ASSISTANCE (cont.)

| DEPARTMENT/OFFICE | ADDRESS/TELEPHONE/EMAIL |
|--|--|
| Northside Career Center | 7900 NW 27 Ave, Miami 33147 |
| Operated by: Jobs for Miami | Tel: 305-693-2060 • Fax: 305-693-2071 |
| Center Director: Delphine Brown | TTY: 305-693-2079 |
| Hialeah Downtown Career Center Operated by: Hialeah Adult & Youth Employment Services Center Director: Delia Milian | 240 E 1 Ave, Suite 208, Hialeah 33010 Tel: 305-883-6925• Fax: 305-883-6910 TTY: 305-805-5191 |
| Miami Downtown Career Center | 3050 Biscayne Blvd, Fourth Floor, Miami 33137 |
| Operated by: Youth Co-Op | Tel: 305-573-7301 • Fax: 305-571-2119 |
| Center Director: William Brinson | TTY: 305-571-4306 |
| Miami Beach Career Center | 833 6th Street, 2nd Floor, Miami Beach 33139 |
| Operated by: UNIDAD of Miami Beach | Tel: 305-532-5350 • Fax: 305-535-5462 |
| Center Director: Mirizza Menendez | TTY: 305-535-5406 |
| West Dade Career Center | 2700 SW 97 Ave, Miami 33165 |
| Operated by: Youth Co-Op | Tel: 305-228-2300 • Fax: 305-228-2321 |
| Center Director: Carl Alexis | TTY: 305-220-7505 |
| Little Havana Career Center | 701 SW 27 Ave, Miami 33135 |
| Operated by: Youth Co-Op, Inc. | Tel: 305-643-3300 • Fax: 305-643-7240 |
| Center Director: Teresa Cruz | TTY: 305-643-7231 |
| ✓ Perrine Career Center | 9555 SW 175 Terrace, Miami 33157 |
| Operated by: Youth Co-Op | Tel: 305-252-4440 • Fax: 305-278-1066 |
| Center Director: Robert Cambronne | TTY: 305-234-2232 |
| Homestead Career Center | 140 NE 8 St, Homestead 33030 |
| Operated by: Arbor E & T, LLC | Tel: 305-242-5373 • Fax: 305-242-2438 |
| Center Director: Liliam Ventura | TTY: 305-242-2548 |
| Youth Co-Op Opa Locka Employment Assistance Center Center Director: Sylvia Daughtrey | 780 Fishermen St, Opa Locka 33054 Tel: 305-687-2886 • Fax: 305-687-6511 |
| ✓ Richard E. Gerstein Justice Building | 1351 NW 12th St, Miami 33125 Tel: 305-560-2762 |

| Other Services | | |
|--|---|--|
| DEPARTMENT/OFFICE | ADDRESS/TELEPHONE/EMAIL | |
| ✓ OIC of Broward County BOOSTER-Project Second Chance Case management, mentoring, job training and placement, job retention, life skills, employment skills, and computer software skills training. | 2800 W. Oakland Park Blvd, #300 Ft. Lauderdale 33311 Tel: 954-535-2100 ext. 212 Fax: 954-535-2131 www.oicofbrowardcounty.org | |
| ✓ Broward Sheriff's Office Department of Community Control Day Reporting and Re-Entry Division Employment Services Support | 4200 NW 16th St, Suite 101, Lauderhill 33313 Tel: 954-535-2390 ext. 354 Fax: 954-535-2355 E-mail: Thomas_Lanahan@Sheriff.org www.sheriff.org | |
| Lightbourne & Co. w/ D.A.D.A, Inc. Urban/Inner-City Fatherhood Consultant | 2002 NW 51 St, Miami 33142 Tel: 786-285-3003 E-mail: dadainc1@yahoo.com | |
| Ladies Empowerment and Action Program (LEAP) Networking services for housing, mentoring and job training. | P.O. Box 848 Miami, FL 33243 786-406-3755 305-667-7221 info@leapforladies.org www.leapforladies.org | |
| Bureau of Vocational Rehabilitation (Re-employment services for workers injured on the job) | 401 NW 2nd Avenue, Suite S321, Miami 33128 Tel: 305-377-5379 (Call for an appointment) | |
| Independent Review Panel Conflict resolution training and external community fact-finding and dispute resolution services. | Phone in or email request for training 140 W. Flagler St., Suite 110, Miami 33130 Phone: 305-375-4880 Fax: 305-375-4879 E-mail: irp@miamidade.gov www.miamidade.gov/irp | |
| The IRP is also an agency that addresses serious complaints about Miami-Dade Police or other County employees or departments. | | |

✓ Ex-Offender Hubs & Service Locations

| Other Services (cont.) | |
|--|---|
| DEPARTMENT/OFFICE | ADDRESS/TELEPHONE/EMAIL |
| Advocate Program – Reentry Services Comprehensive case management to address the educational, employment, healthcare, housing, family relationship, and life skills training needs of prisoners reentering society. | 18425 NW 2nd Ave, Suite 100, Miami Gardens, 33169 Tel: 305-493-9770 ext. 310 Fax: 305-493-2201 E-Mail : daisyg@advocateprogram.com Website (URL): www.advocateprogram.com |
| Project Restore, Inc Reentry Services Employability skills, mentorship, job placement and other needs of prisoners reentering society. | Richmond Pines Apartments 114700 Booker T. Washington Blvd. Richmond Heights Tel: 305-491-0063 • Fax: 305-232-0402 E-Mail: projectresmia@aol.com www.projectrestoremiami.org |
| Miami-Dade County Office of Community Advocacy | 111 NW 1st St., #620, Miami 33128 Tel: 305-375-5730 • Fax: 305-375-5720 www.miamidade.gov/ocr |
| Suited for Success Job readiness training, interview skills and professional clothing for job interviews. | 2650 SW 27 Ave., #100, Miami 33133 Tel: 305-444-1944 (Call for appointment) Website: www.suitedforsuccess.org E-Mail: sonia@suitedforsuccess.org |
| Greater Miami Service Corps Services for young people between the ages of 18-23. Case management, mentoring, job training, employability skills, life skills, job retention services, and job placement. | 810 NW 28th Street Miami, Florida 33127 Tel: 305-638-4672 Fax: 305-633-5319 15355 Harding Lane Leisure City, Florida 33033 Tel: 305-242-7950 Fax: 305-242-7967 |
| Camillus House Free postal services, half-price bus passes and free phone usage (long distance and local calling). | 726 NE 1st Ave. Miami 33132 Tel: 305-374-1065 www.camillus.org |

| HEALTH CARE | | |
|---|---|--|
| Jackson Health System (Health/Medical Services) – At Jackson Health System, patients classified at 100 percent or below the most current Federal Poverty Guidelines <u>are not</u> required to pay an encounter fee for visits to our network of outpatient clinics or receive a bill for inpatient services. | Jackson Memorial Hospital Ambulatory Care Center 1611 NW 12th Ave., Miami, FL 33136 To make an appointment at any of the Jack- son Health System Primary Care Centers or Ambulatory Care Center (ACC), please call the Patient Scheduling Center at 305-585-6000. | |
| Florida Department of Corrections Release Linkage Coordinator Program Care Resource Inc. | 3510 Biscayne Blvd., Miami 305-763-9546 | |
| Community Health Centers – Some of these providers may also offer dental, mental health and/or substance abuse services, please call for eligibility requirements. For additional service providers call 211, The Miami – Dade Community Resource Directory. | | |
| NAME | ADDRESS/TELEPHONE | |
| Armor Correctional Health Services Inc. Provides healthcare to inmates in corrections: medical needs are met through the board certified medical professionals providing care to all individuals in and out of the correctional setting. | 2421 N.W. 16th Str., Pompano Beach, FL 33069 Tel: 954-831-0132 or 954-831-1132 Fax: 954-831-3510 E-mail: Rwilliams@armorcorrectional.com Web Address: www.armorcorrectional.com | |
| Borinquen Health Care Center, Inc. | 3601 N. Federal Hwy., Miami, FL 33137 305-576-6611 | |
| Camillus Health Concern, Inc. Health Care for Homeless | 336 NW 5th St., Miami, FL 33128 305-577-4840 ext. 106 | |
| NW Dade Kiva Haven | 1339 SE 9th Ave., Hialeah, Florida 33010 305-884-1382 E-Mail: MannyS@citrushealth.com Web Address: www.citrushealth.org | |
| Community Health of South Dade, Inc. Doris Ison South Dade Health Center | 10300 S.W. 216th St., Miami, FL 33190 305-242-6069 | |

| HEALTH CARE (cont.) | |
|---|---|
| NAME | ADDRESS/TELEPHONE |
| Community Health of South Dade, Inc. | 19300 S.W. 376th St., Florida City, FL 33030 |
| Everglades Health Center | 305-246-4607 |
| Community Health of South Dade, Inc. | 810 W. Mowry St., Homestead, FL 33030 |
| Martin Luther King Jr. Clinica Campesina | 305-248-4334 |
| Community Health of South Dade, Inc. | 13805 SW 264th St., Naranja, FL Miami 33032 |
| Naranja Health Center | 305-258-6813 |
| Community Health of South Dade, Inc. | 13600 SW 312th St., Homestead, FL 33033 |
| South Dade Health Center | 305-242-6069 |
| Community Health of South Dade, Inc. | 18255 Homestead Ave., Perrine, FL 33157 |
| West Perrine Health Center | 305-238-2438 |
| Dr. Rafael A. Peñalver Clinic | 971 NW 2nd St., Miami, FL 33128 305-545-5180, ext. 184/185 |
| Economic Opportunity Family Health Center | 901 East 10th Ave., Bay 39, Hialeah, FL 33010 |
| Flamingo Medical Center | 305-887-0004 |
| Economic Opportunity Family Health Center | 7200 NW 22nd Ave., Miami, FL 33142 |
| James E. Scott Center | 305-835-8122 |
| Economic Opportunity Family Health Center | 5361 NE 22nd Ave., Miami, FL 33142 |
| Jesse Trice Center for Community Health | 305-637-6400 |
| Economic Opportunity Family Health Center | 18360 NW 7th Ave, Miami Gardens 33169 |
| Norland Family Health Center | 305-694-6270 |
| Economic Opportunity Family Health Center | 1220 NW 95th St, Miami 33147 |
| North Center | 305-694-6900 |
| Families R Us Care Center | 11865 S.W. 26th St. Unit G10 Las Americas V Central Plaza, Miami 33175 305-559-8333 |
| Helen B. Bentley Family Health Center | 3090 SW 37th Ave, Coconut Grove 33133 305-447-4950 |

| HEALTH CARE (cont.) | |
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| NAME | ADDRESS/TELEPHONE |
| Juanita Mann Health Center/ Liberty City Health Service Center | 7900 NW 27th Ave, East 250, Miami, FL 33147 786-466-2100 |
| Jackson CareAVan/Hialeah Every Thursday and Friday | Milander Park Auditorium 4800 Palm Ave, Hialeah 33012 305-585-7040 |
| Jackson CareAVan/Sweetwater Every Monday and Tuesday | Ronselli Park 250 SW 114 Ave, Sweetwater 33174 305-585-7040 |
| Jefferson Reaves Sr. Health Center | 1009 NW 5th Ave, Miami 33136 305-577-0093 |
| Miami Beach Community Health Center | Beverly Press Building 1221 71 St, Miami Beach 33141 305-538-8835 |
| Miami Beach Community Health Center | Stanley C. Myers Building 710 Alton Road, Miami Beach 33139 305-538-8835 |
| Miami Behavorial Health Center | 11031 NE 6th Avenue, Miami 33161 305-757-0602 |
| New Horizons Community Mental Health Center | 7505 NE 2nd Ave, Miami 33138 305-759-5262 |
| North Dade Health Center | 16555 NW 25th Ave, Opa Locka 33054 305-620-3710 |
| North Miami Health Center | 14101 NW 8th Ave, Miami 33168 305-953-3161 |
| Prevention, Education & Treatment (PET) Center – Specialized Adult Primary Care for HIV Spectrum Disease | 615 Collins Ave, Miami Beach 33139 305-535-5540 |
| Rosie Lee Wesley | 6601 SW 62nd Ave, South Miami 33143 305-669-6909 |

| HEALTH CARE (cont.) | | |
|---|--|--|
| NAME | ADDRESS/TELEPHONE | |
| North Miami Facility Center | 12340 NE 6th Ct, North Miami 33161 305-953-8647 | |
| HIV/AIDS Service Providers Funded By Ryan White Title A – Services include prescription drugs, substance abuse/counseling-residential, substance abuse counseling outpatient, medical case management, outpatient medical care/dental care, transportation voucher, ADAP enrollment, HIV testing, mental health therapy/counseling, psychosocial support, food, medical advocacy, work rehabilitation, job search, home delivered meals, and legal assistance. The following providers offer one or more of the above mentioned services. | | |
| AIDS Healthcare Foundation | 375 NE 5th St., Suite 3, Miami 33137 305-758-1984 | |
| Better Way of Miami | 800 NW 28th St, Miami 33127 305-634-3409 | |
| Borinquen Health Care Center | 3601 Federal Hwy, Miami 33137 305-576-6611 | |
| Care Resource | 3510 Biscayne Blvd, 3rd Floor, Miami 33137 305-576-1234 | |
| Center for Haitian Studies | 8260 NE 2nd Ave, Miami 33138 305-757-9555 | |
| The Center for Positive Connections | 3841 NE 2nd Ave., Suite 203, Miami 33138 305-891-2066 | |
| Citrus Health Network | 4175 West 20th Ave, Hialeah 33012 305-424-3120 | |
| Community Case Management | 99 NW 183rd St, Suite 118, Miami 33169 305-653-4030 | |
| Community Health of South Florida | 10300 SW 216th St, Miami 33190 305-253-5100 | |
| Concerned Citizens of Liberty City | 5561 NW 7th Ct, Miami 33127 305-758-2292 | |

| HEALTH CARE (cont.) | |
|---|--|
| NAME | ADDRESS/TELEPHONE |
| Economic Opportunity Family Health Center | 5361 NW 22nd Ave, Miami 33142 305-694-6268 |
| Empower U | 8309 NW 22nd Ave, Miami 33147 786-318-2337 |
| Food for Life Network | 3510 Biscayne Blvd, Suite 209, Miami 33137 305-576-1234 |
| Helen B. Bentley Family Health Center | 3090 SW 37th Ave., Miami 33133 305-447-4950 |
| Legal Services of Greater Miami | 3000 Biscayne Blvd, Miami 33137 305-576-0080 |
| Mercy Hospital, Special Immunology Services | 3663 South Miami Ave Main Hospital Bldg., Miami 33133 305-285-2994 |
| Miami Beach Community Health Center | 710 Alton Road, Miami Beach 33139 305-538-8835 |
| PHT/Dr. Rafael A. Peñalver Clinic | 971 NW 2nd St, Miami 33128 305-545-5180 |
| PHT/Liberty City Health Services Center | 1350 NW 62nd St, Miami 33147 305-835-2200 |
| PHT/North Dade Health Center | 16555 NW 25th Ave, Miami 33054 786-466-1758 |
| PHT/Prevention, Education & Treatment Center (P.E.T. Center) | 615 Collins Ave, Miami Beach 33139 305-535-5540 |

| HEALTH CARE (cont.) | |
|---|---|
| NAME | ADDRESS/TELEPHONE |
| PHT/South Florida AIDS Network (SFAN) Ambulatory Care Center | ACC East 1st Floor Administrator 1611 NW 12th Ave, Miami 33136 305-585-5241 |
| University of Miami Comprehensive AIDS Program | 1800 NW 10th Ave, Suite 2016, Miami 33136 305-243-6535 |
| The Village South | 3080 Biscayne Blvd, Miami 33137 305-573-3784 |

ALCOHOL AND OTHER DRUG ABUSE TREATMENT

If you need help for an alcohol or other drug related problem and do not have insurance or the ability to pay, the phone number listed below can direct you to places that may help. Whether you are in need of an assessment, sober housing, a support group like Alcoholics Anonymous, or a treatment program, there is hope!

Dial 211 – Miami-Dade Community Resource Directory (Operates 24 hours)

To help you understand your options, the following information may be helpful for you or someone you know:

- Agencies that offer treatment provide an **assessment** as a first step. An assessment involves collecting information from you to help determine if treatment is needed and if so, what type.
- **Detox** helps remove your body's physical need for alcohol or specific other drugs. This is only needed and available in certain cases. Services are generally offered over a 3 to 7 day period.
- Inpatient or residential treatment programs require that you stay at the treatment center while you are involved in the program. Stays can last 30 days or longer.
- **Day treatment** programs do not require you to live at the treatment center, but they have a schedule that is similar to an inpatient or residential treatment program. You generally have to attend the program every weekday for a full day.

ALCOHOL AND OTHER DRUG ABUSE TREATMENT (cont.)

- **Outpatient treatment** programs do not require you to live at the treatment center and do not require as much time as day treatment. Services can range from a few hours per week to 3 hours per day, 3 days a week, for several weeks.
- Counseling is generally offered on a one-to-one basis. Counseling services usually have a specific focus and sessions are scheduled at mutually convenient times.
- Relapse prevention programs offer structured support (generally 1-2 hours per week) for people who have completed treatment and want additional help to maintain an alcohol and drug free lifestyle.

| NAME/SERVICE | TELEPHONE/WEBSITE |
|---|---|
| Better Way of Miami Addiction and dual diagnosis treatment and supportive long term housing for reconnecting persons once treatment is completed. Outpatient Program also includes DUI program individual and group sessions, family sessions, among others. Florida Medicaid accepted. | 800 Northeast 28th Street, Miami, Florida 33127 Tel: 305-634-3409 • Fax: 305-635-3524 E-Mail: bmchale@betterwaymiami.org Web Address: www.betterwaymiami.org |
| Citrus Health Network, Inc. – NW Dade Safe Haven Federally qualified health center specializing in serving persons with mental health disabilities. Provides primary care services, including pediatrics, OB/GYN, family and women's health, and internal medicine. Mental health services include crisis inter- vention and hospitalization, outpatient psychiatry and psychotherapy, housing for homeless and disabled individuals and families, residential treatment facilities for adolescents and adults, and therapeutic foster care. | 1339 SE 9th Ave., Hialeah, Florida 33010 305-884-1382 E-Mail: MannyS@citrushealth.com Web Address: www.citrushealth.org |

DUAL DIAGNOSIS AND MENTAL HEALTH

| FAITH-BASED ORGANIZATIONS | |
|---|--|
| NAME/SERVICE | TELEPHONE/WEBSITE |
| American Muslim Association of North America (AMANA) – Counseling, housing assistance, food bank and support services. | 305-898-9314 www.al-amana.org |
| Compassion in Action Ministries Outpatient substance abuse, addicitons and gambling treatment and recovery support services. Group supports, individual counseling, relapse prevention, 12 Step program, and life skills classes. | 786-942-9836 E-mail: ciaministries@bellsouth.net www.ciaministries.com |
| Hosanna Community Foundation Academic and employment skills development, counseling and substance abuse support groups. | 305-637-4404 www.hosannacommunitybc.org |
| Prison Fellowship Ministries Faith-based support services. | 954-315-2213 www.pfm.org |
| Riverside House Provides Pastoral Care counseling, community referrals to call-ins, ex-offenders from state/ county jail/prison, men/women group counseling addressing various issues such as anger, low self esteem, men/women workshops/ seminars via a network of church affiliates. | 305-326-9799 info@riverside-house.org website: www.riversidehouse.org |

| FINANCES | |
|--|---|
| NAME/SERVICE | TELEPHONE/WEBSITE |
| Prosperity Campaign Free Tax Preparation | 305-573-5001, Ext. 17 www.prosperitycampaign.org |
| Consumer Credit Counseling Services Provides budget counseling, debt management help and housing counseling in English, Spanish and Creole. | 800-355-2227 www.cccservices.com |
| Cuban American National Council Provides educational programs to help consumers obtain the knowledge and skills necessary to manage their money, and to improve their credit. | 305-642-3484 www.cnc.org |
| Get Checking Ensures that consumers receive financial education. Graduates can open a bank account at a participating financial institution. | 800-355-2227, Ext. 807 www.getchecking.org |
| Holistic Systems Grant writing, research, establishing strategic partnerships, and developmental coaching. | 786-285-8104 |
| Jump\$Tart Coalition For Personal Financial Literacy, Florida Chapter Promotes and provides financial literacy to young adults and not-so young adults. | 407-628-8073 www.fljumpstart.org |
| Community Works Coalition's Smart Savers (youth) and Money Managers (adults) Programs Financial Education (grades K-12 and adults), business planning, entrepreneurship training, credit enhancement, and home ownership workshops. | 305-235-4848 www.cwc-educate.org |

EMERGENCY SERVICES

(Food, Clothing, etc.) – Many emergency services providers require a referral from 211 Switchboard of Miami or from Miami-Dade County Neighborhood Centers

| Miami-Dade County Neighborhood Centers | |
|---|---|
| AREA | ADDRESS/TELEPHONE |
| Allapattah Neighborhood Center | 1897 NW 20 Street, Miami, FL 33142 305-438-4161 |
| Service Areas (by Zip Codes): | 33142, 33122, 33126, 33172, 33178, 33182, and 33192 |
| Culmer Neighborhood Center | 1600 NW 3 Avenue, Miami, FL 33136 305-579-2820 |
| Service Areas (by Zip Codes): | 33125, 33128, 33131, 33132, 33136, 33139, 33140, and 33109 |
| Wynwood Neighborhood Center | 2902 NW 2nd Avenue, Miami, FL 33127 305-547-7661 |
| Service Areas (by Zip Codes): | 33127 and 33137 |
| Joseph Caleb Community Center | 5400 NW 22 Avenue, 3rd Floor, Miami, FL 33142 305-636-2200 |
| Service Areas (by Zip Codes): | 33142 (boundaries North of 62nd Street, South 112 Expressway, East 12th Avenue, West 38th Avenue) and 33147 |
| Edison/Little River Neighborhood Center | 150 NW 79 St, Miami 33150 305-758-9662 |
| Service Areas (by Zip Codes): | 33138, 33141, 33150, 33154, 33155, 33161, 33167, 33168, and 33181 |

| EMERGENCY SERVICES (cont.) | |
|---|--|
| AREA | ADDRESS/TELEPHONE |
| Opa-locka Neighborhood Center | 16405 NW 25 Ave, Miami 33054 305-623-6500 |
| Service Areas (by Zip Codes): | 33014, 33015, 330154, 33055, 33056, 33160, 33162, 33169, 33179, and 33180 |
| Blanche Morton/Hialeah Neighborhood Center | 300 E. First Avenue, Hialeah 33010 305-884-4801 |
| Service Areas (by Zip Codes): | 33010, 33012, 33013, 33016, and 33166 |
| Frankie Shannon Rolle Neighborhood Center | 3750 South Dixie Highway, Miami 33133 305-446-3311 |
| Service Areas (by Zip Codes): | 33129, 33130, 33133, 33134, 33135, 33143, 33144, 33145, 33146, 33149, 33155, 33174, 33184, and 33194 |
| Richmond Heights Resources Center | 11225 SW 152 Street, Miami 33157 305-234-4927 |
| Service Areas (by Zip Codes): | 33156, 33157, 33158, 33176, 33177, 33186, and 33189 |
| Naranja Neighborhood Center | 13955 SW 264 Street, Miami 33032 305-258-5471 |
| Service Areas (by Zip Codes): | 33031, 33032, 33165, 33170, 33173, 33175, 33183, 33185, 33187, 33189, 33190, 33193, and 33196 |
| Florida City/Homestead Neighborhood Center | 1600 NW 6 Court, Florida City 33034 305-247-2068 |
| Service Areas (by Zip Codes): | 33030, 33033, 33034, and 33035 |

Transportation Programs for the Disadvantaged

Criteria for discount passes:

Those who possess the reduce permit ID obtained from Government Center Transit Kiosk and all who possess a discount Metropass should also have an ID to confirm eligibility.

Those who receive Medicaid benefits:

Must have 3 or more verifiable medical appointments each month, are eligible to receive a Metropass for a \$1 co-payment. To remain in the program, individuals must continue to have the 3 Medicaid compensatory appointments each month. Call 786-469-5034 for an application for the Medicaid Metropass program and additional information.

Those with disabilities:

Persons with disabilities who meet ADA criteria can request a STS/ADA permit ID from the Special Transportation Dept. (STS) if they qualify, the ID will allow them to use MDT's system for free. The number to call is 786-469-5000.

The Golden Passport Program

Seniors 65 and older are eligible to receive a picture ID, which allows the recipient to use the Miami-Dade County transit system for free. Register at the Government Center Transit Kiosk and bring proof of age.

Individuals receiving Social Security income benefits including Medicare are eligible to receive the Golden Passport ID. The ID allows free public transportation system access.

The Patriot Passport Program

Honorably discharged United States veterans of any age, who are residents of Miami-Dade County, with an annual income of \$22,000 or less can apply for the Patriot Pass. The Patriot Pass will be valid for one year and allows the recipient free access to Metrobus and Metrorail. Veterans are required to renew the Patriot Passport on an annual basis and provide proof of continued eligibility at the annual renewal.

Metro transit number is 305-770-3131.

| NOTES |
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The 2010 Miami-Dade Reentry Resource Guide is a publication of the Miami-Dade Reentry Task Force, a Southern District of Florida Project Safe Neighborhoods initiative.

The values, vision, mission and working groups of the Miami-Dade Reentry Task Force are:

Values

- Reconciliation Honesty Collaboration Objectivity Commitment Family Truth
- Justice Integrity Fairness Respect Humility Community Kindness

Support Honor Faith Education Initiative Caring Diversity Work Ethic S Accountability Compassion Responsibility Empowerment Self Reliance Transparency

Sustainability Love Service Equality Empathy Forgiveness

Vision

"Miami-Dade County is a community where inmates and ex-offenders have an opportunity to receive comprehensive reentry services, demonstrate personal responsibility and be accepted in society."

Mission

"Provide comprehensive resources to inmates and ex-offenders through specialized services and community partnerships."

Miami-Dade Reentry Task Force Working Groups

Advocacy Employment, Training, and Entrepreneurship Housing and Environmental Affairs Juvenile Reentry Referral Coordination Social Marketing

For more information about the Miami-Dade Reentry Task Force, please contact Wayne E. Rawlins, Lead Executive Consultant for Project Safe Neighborhoods at wayne@waynerawlins.com.

The 2010 Miami-Dade Reentry Resource Guide is available free online at www.waynerawlins.com

Make a plan. Use the tools. Change your life.



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