



# South Florida Reentry Resource Guide 2015-2016



**“Transforming Lives and Manifesting Dreams”**

DRAFT

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## South Florida

# 2015-2016 Reentry Resource Guide

**R**eturning citizens often face enormous challenges that can be overwhelming. The 2015-2016 South Florida Reentry Resource Guide gives returning citizens hope by providing access to services and programs necessary for successful reentry.

The 2015-2016 South Florida Reentry Resource Guide is the latest publication of the Southern District of Florida's Violence Reduction Partnership (VRP). The past editions of the guide have assisted tens of thousands of individuals striving to be productive and crime-free. The guide is especially useful for individuals and organizations that provide reentry services to returning citizens.

The 2015-2016 South Florida Reentry Resource Guide would not have been possible without the support of the U.S. Department of Justice/Bureau of Justice Programs and the U.S. Attorney's Office for the Southern District of Florida led by United States Attorney Wifredo Ferrer and his VRP team including Executive Assistant United States Attorney Randy Hummel, Special Counsel to the United States Attorney Norman Hemming, and Law Enforcement / Community Coordinator James (J.D.) Smith.

Our appreciation is also extended to the more than 70 loyal participating agencies of the South Florida Reentry Task Force who have provided ongoing support for inmates and returning citizens through reentry fairs, Walking One Stops, transitional living centers, and a plethora of quality programs and services throughout South Florida. With the support of the U.S. Attorney's Office and the work of task force members, the South-Florida Reentry Task Force has become a nationally recognized award-winning VRP initiative and we invite you to join our efforts.

We welcome your suggestions on how to improve the guide; therefore, please contact me at [wayne@waynerawlins.com](mailto:wayne@waynerawlins.com) to share your thoughts. We wish you abundant success on your reentry efforts - you are making South Florida a safer place to live.

- Best regards,

Wayne E. Rawlins  
Editor  
2015-2016 South Florida Reentry Resource Guide

## PREPARING FOR YOUR RELEASE

While you are in prison...

- Develop your personal strategic plan.
- Participate in education programs - Get your GED.
- Address personal issues through treatment for addictions and mental health counseling.
- Modify (change) your child support order if needed.
- Work toward finding a positive place to live when released.
- Apply for government benefits as soon as you can.
- Keep in touch with family members.
- See if family members can send you clothing for your release (check with your institution).
- Get a Social Security card and birth certificate.
- Develop a résumé – seek assistance if necessary.
- Practice completing applications and job interviewing.
- Work with your case manager to prepare for release.

## FIRST STEPS AFTER RELEASE

When you are released, take it one day at a time...

- Contact a reentry program and/or an employment program and make reason for contact clear and precise.
- Show respect and appreciation to all persons contacted for resources.
- Follow through with directions and advice given.
- Stay in a positive living situation.
- Get proper clothing and food.
- Find your way around — know the bus system.
- Get a birth certificate if you don't have one.
- Get a photo ID/driver's license.
- Get your Social Security card if you don't have it.
- Sign up for government benefits.
- Keep in touch with and report to your parole officer as required.
- Take care of health and dental needs.
- Take care of mental health needs.
- Get help for alcohol or other drug abuse.
- Make arrangements for child support.
- Take care of childcare or parenting needs.
- Get more training or education.
- Get civil rights restored.
- Clean up your record and get legal help if needed.
- Clean up your credit and spend money wisely.

## BENEFITS OF HIRING AN EX-OFFENDER

- Employers can benefit financially from the Federal Work Tax-Credit program by hiring an ex-offender.
- Employers can benefit from the Federal Bonding Program which provides them with insurance for hiring an ex-offender.
- In general, ex-offenders are employees who are just as reliable as non ex-offenders.
- They follow instructions well and are timely employees.
- Many ex-offenders are job ready and have acquired skills while incarcerated. As a result, employers can benefit from their skills.
- If the ex-offender is under community supervision, employers will have a direct point of contact and resource for their company which may assist them with job retention. Additionally, the employer is made aware that their employee (ex-offender) is drug tested and that he/she must maintain employment as a condition of supervision.
- These aspects, of the ex-offender, may increase work productivity and reliability.
- Once an ex-offender becomes employed; he/she becomes a tax paying citizen and a contributor to the community.
- Statistics reveal that if an ex-offender is employed he/she is less likely to recidivate.
- In short, he/she becomes a productive member of society.
- By employing an ex-offender the "Employer" becomes part of a solution. The ex-offender is given a second chance, which results in a successful transition into family, culture, community and self.
- Many ex-offenders have received training specifically designed to assist and meet the needs for employability and job placement. In turn, employers save time and money for training.

## JOB INTERVIEWING TIPS

- Research the company that you are interviewing with
- Prepare your résumé for the specific job you are applying for
- Use a cover letter to sell yourself along with your résumé
- Practice interviewing with friends and family
- If you use Facebook or other social media set your profile to private – nowadays employers check
- Personal appearance is important - wear clean neat professional clothes
- Arrive early to your interview
- Bring extra copies of your résumé and have your references ready if asked
- Relax
- Think positive - be positive!
- Turn off your cellular phone
- Greet employer with a smile and a firm handshake
- Be friendly and courteous – use good manners
- Maintain good eye contact
- Listen carefully to the interviewer’s questions and do not talk too much
- Speak clearly and use proper grammar
- Mention your accomplishments and match them to the job you are applying for
- Be prepared to answer typical interview questions (like “What are your strengths?”) and questions about your criminal background
- Do not backbite a previous employer
- Ask the right questions
- Request the employer’s business card
- Express your appreciation for their time
- End with a firm handshake, eye contact, and a smile
- Mail a note of appreciation two days after your interview



## Hotlines

Abuse Registry Florida Department of Children and Families	800-962-2873
AIDS/HIV (State of Florida HIV/AIDS related information and referrals)	800-FLA-AIDS (800-352-2437) Hotline hours: Monday through Friday, 9:00 am till 5:00 pm
American Red Cross	305-644-1200 or 800-RED-CROSS
Broward County Re-Entry Coalition	954-535-2390 ext. 354
Crimes Compensation	800-226-6667
Catholic Charities	866-758-0025
Crisis Counseling/Suicide	The HELPLine 211 or 305-358-HELP (4357) 305-358-2477 TDD/TTY Teen Talk Line 305-377-TALK (8255) Children & Youth Behavioral Hotline 305-358-HELP (4357)
Community Jail Linkage Coalition, Inc.	866-573-8311
Florida Department of Children & Families	800-955-8770 (Voice) 877-955-8773 (Spanish) 877-955-8707 (French Creole) 8 a.m. – 2 a.m. daily)
Florida Bar Lawyer Referral Service	800- 342-8060
Florida Department of Corrections, Pre Release Discharge Planning Program for HIV/AIDS incarcerated population.	888-816-1308
Florida Coalition Against Domestic Violence	800-500-1119
Florida Council Against Sexual Violence	888-956-7273
Jackson Memorial Hospital (Health/Medical Services)	305-585- 6000
Homeless Hotline (Miami-Dade)	877-994-4357
Hunger Hotline	800-329-3663

## Hotlines (cont.)

Miami-Dade Government Information Center (for non-emergency government services)	311 (7 days a week: Monday through Friday, from 6 a.m. until 10 p.m. and on Saturday and Sunday from 8 a.m. until 8 p.m.)
Poison Help Line	800-222-1222
THE RX OUTREACH (Prescription Assistance)	800-769-3880 <a href="http://www.rxassist.org/www.rxhope.org">www.rxassist.org/www.rxhope.org</a>
Florida Legal Services Prescription Drug Helpline	800-436-6001
Seal and Expunge Helpline: The Public Defender's Office is appointed to represent indigent defendants in criminal, juvenile and mental health matters in state courts. While its primary responsibility is to indigent clients facing the loss of their liberty, the office assists ex-offenders through Redemption Project workshops to seal and expunge criminal records, referrals for rights restoration and job placement.	305-545-1616
Social Security	800-772-1213
Substance Abuse	800-662-4357
SSI (Supplemental Security Income)	800-772-1213 <a href="http://www.ssa.gov/ssi/spotlights/spot-prerelease.htm">http://www.ssa.gov/ssi/spotlights/spot-prerelease.htm</a>
Switchboard of Miami Children's Trust Helpline	211 (24 hours a day/7 days a week)
Veterans Administration Hospital	305-324-4455
Florida Department Of Veteran's Affairs	305-575-7000 Ext. 4287 and Ext. 3141
Vital Statistics/Birth Certificates	877-550-7330

## Legal Assistance

DEPARTMENT/OFFICE	HOURS / ADDRESS/ TELEPHONE/E-MAIL
Law Offices of Public Defender Carlos J. Martinez, Felony Division The Bennett H. Brummer Building	M-F, 8a-5p 1320NW 14 St., Miami, , FL 33125 305-545-1600 <a href="http://www.pdmiami.com">www.pdmiami.com</a>
Juvenile Division Juvenile Justice Center	M-F, 8a-5p 155 NW 3rd ST, Ste. 7000 Miami, FL 33138 305-679-1000
County Court Division Jackson Medical Towers	M-F, 8a-5p 500NW 12 Ave, 9th Floor, Miami, FL 33136 305-545-3348
Domestic Representation Lawson E. Thomas Court Center	M-F, 8a-5p 175 NW 1 Ave, Suite 2400, Miami, FL 33128
Legal Services of Greater Miami (Miami-Dade & Monroe Counties) Main Office	M-F, 9a-5p Intake Hours - M-Thurs., 8:30a-12:30p 3000 Biscayne Blvd., Suite 500, Miami, FL 33137 305-576-0080 • TDD 305-573-1578
South Dade Regional Office	M-F, 9a-5p Intake Hours - M-Thurs., 9:15a-1130a/1:15p-4:00p 10720 Caribbean Blvd., Suite 400, Miami, FL 33189 305-232-9680 • TDD (786)242-0207 <a href="http://www.lsgmi.org">www.lsgmi.org</a> 305-638-6241
Florida Rural Legal Services, Inc.	121 N. 2nd St, 4th floor, Fort Pierce, FL 34950 Phone: 772-466-4766 • Fax: 772-489-3176 <a href="http://www.FRLS.org">www.FRLS.org</a>

## Legal Assistance (cont.)

DEPARTMENT/OFFICE	CONTACT INFORMATION	SERVICES
American Civil Liberties Union of Florida	Intake Department - Write or call only: 4500 Biscayne Blvd. Ste. #340 Miami, FL 33137 www.acluf.org 786-363-2700	Receive complaints related to violation of constitutional rights. Must file written complaint.
ACLU of Florida Voting Rights Project/Florida Rights Restoration Coalition	4500 Biscayne Blvd., Ste. 340 Miami, FL 33137 786-363-2731 877-U-COUNT-2 (877-826-8682) www.restorerights.org, info@restorerights.org and www.acluf.org	Assist formerly convicted persons with initiating the Restoration of Rights process as provided by the State of Constitution, Florida Rules of Executive Clemency, and the Florida of Executive Clemency.
Florida Justice Institute	100 SE 2nd St., #4320 Miami, FL 33131 305-358-2081	Handles complaints regarding prison conditions
Dade County Bar Association Legal Aid Society	123 NW First Avenue, #117 Miami, FL 33128 305-579-5733	Domestic Violence and Family Law
Florida Immigration Advocacy Center	300 Biscayne Blvd., #400 Miami, FL 33131 305-573-1106	Immigration

## Legal Assistance (cont.)

ORGANIZATION	CONTACT INFORMATION	SERVICES
American Friends Service Committee	111 NE 1st Street, 3rd Floor Miami, FL 33132 305.600.5441	Immigration, wage theft and humane right documentation and actions.
Catholic Charities Legal Services <a href="http://www.cclsmiami.org">www.cclsmiami.org</a>	7101 Biscayne Blvd. Miami, FL 33138 305-785-3301	Immigration, Juvenile, Landlords/Tenants
Department of Children and Families <a href="http://www.myflorida.com/cf_web/">http://www.myflorida.com/cf_web/</a>	1317 Winewood Blvd. Bldg. 1, Rm. 202 Tallahassee, FL 32399 866-762-2237	Child Care, Abuse, Food Stamps Sun Cap, Adult Services
Social Security <a href="http://www.ssa.gov">www.ssa.gov</a>	6101 Blue Lagoon Drive #300, Miami, FL 33126 800-772-1213	Figure your retirement, disability or survivors benefits Apply for retirement disability or spouse benefits
Office of Special Counsel for Immigration – Related Unfair Employment Practices U.S. Department of Justice	P.O. Box 27728 Washington, DC 800-255-7688	Employer citizenship status discrimination or document abuse claims
U.S. Equal Employment Opportunity Commission	1 Biscayne Tower, #2700 Miami, FL 33132 305-536-4491 800-669-EEOC	Investigates cases of discrimination due to race, color, religion, sex and sexual harassment, national origin, ancestry, age or disability.
U.S. Department of Labor Wage and Hour Compliance	10300 SW 72 Street Miami, FL 33173 305-598-6607 305-596-9874	Investigates complaints about unpaid wages
U.S. Department of Labor Occupational Safety & Health Administration	<a href="http://www.OSHA.gov">www.OSHA.gov</a> 305-377-7064	Investigates complaints about unsafe and unhealthy workplaces
Miami-Dade County Clerk of Court <a href="http://www.miami-dadeclerk.com">www.miami-dadeclerk.com</a>	73 W. Flagler Street, Suite 242 Miami, FL 33130 305-275-1155	Public Records, Marriage & Divorce, Child Support

## HOUSING

Please Note – The Homeless Trust also provides transitional housing, permanent housing, and a range of services. Call the Emergency Shelter Hotline-1-877-994-HELP/305-375-CARE. In addition, the website [www.Floridahousingsearch.org](http://www.Floridahousingsearch.org) provides real time information throughout Florida on property vacancies, features and amenities, rents and deposits and detailed information on the number of bedrooms and bathrooms. The locator also allows users to map the location of the property.

NAME	ADDRESS/TELEPHONE
American Red Cross	335 SW 27th Ave, 33135 • 305-644-1200
Camillus House	726 NE 1st Ave., 33132 • 305-374-1065
Cleve's Place	968 NW 2nd St, Miami, 33128 • 786-258-1124
CPhi – Homeless Assist Center	1550 N. Miami Ave, 33136 • 305-329-3000
CPhi – HAC2	28205 SW 125 Ave, 33032 • 305-416-7100
Douglas Gardens CMHC	701 Lincoln Road, 33139 • 305-531-5341
Fellowship House/Safe Haven	27255 SW 144 Ave, 33170 • 305-667-1036
Beckham Hall	2735 NW 10th Ave, 33127 • 305-638-6868
Better Way of Miami	800 NW 28th St, 33127 • 305-634-3409
Miami Bridge	2810 NWS. River Drive, 33142 • 305-635-8953
Miami City Mission	1112 N. Miami Ave, 33136 • 305-576-3725
Miami Rescue Mission	2020 NW 1st Ave., 33127 • 305-571-2211
NW Dade "KIVA" Safe Haven	1339 SE 9th Ave, Hialeah, 33010 • 305-884-1382
Safespace – North (Domestic Violence - Women Only)	North Miami • 305-758-2546
Safespace – South (Domestic Violence - Women Only)	South Dade • 305-247-4249
Salvation Army	1907 NW 38th St, 33142 • 305-637-6720
Wynwood Sober Living	2158 NW 5th Avenue, Miami, 33127 • 727-458-7016
Fort Pierce Housing Authority	Fort Pierce • 772-461-7281 or <a href="http://www.hacfp.org">www.hacfp.org</a>

## FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES

Families that need help with their food, financial or medical needs may apply for assistance:

- From any computer with an Internet connection at:  
<http://www.myflorida.com/accessflorida>
- At one of the Department of Children and Families ACCESS Florida community partners. A listing of community partners can be found online at:  
[http://www.dcf.state.fl.us/ess/docs/partner\\_listing.pdf](http://www.dcf.state.fl.us/ess/docs/partner_listing.pdf)
- At a Department of Children and Families ACCESS Florida Customer Service Center. A listing of Customer Service Centers can be found online at:  
<http://www.dcf.state.fl.us/ess/index.shtml#svctrsl>

Eligibility Requirements:

Each application is different, but here are some examples of what you may need to know:

- Personal information about each person you are applying for, such as their date-of-birth, social security number, where they were born and if they are pregnant.
- Information about household expenses such as rent, mortgage and utilities.
- Information about any vehicles.
- Information about any assets like bank accounts, savings bonds or cash on hand.
- Information about any income. The income can be earned like salary at a job, or un-earned like child support payments or payments from social security.
- US Citizenship or eligible non-citizen status, age, identity, Florida residency, etc.

Languages Spoken: English, Spanish and Creole. Interpreters are available upon request.

## DCF CUSTOMER SERVICE CENTERS

SERVICE SITE NAME & ADDRESS	FAX NUMBER
<b>MIAMI-DADE COUNTY</b>	
<u>Caleb Service Center</u> 5400 NW 22nd Avenue, Miami, FL 33142	(305) 636-2286 (Primary) (305) 636-2463 (other)
<u>Central Service Center (Store Front)</u> 1490 NW 27th Avenue 2nd Floor, Miami, FL 33125	(305) 459-0110
<u>Coconut Grove Service Center</u> 3750 S. Dixie Hwy. S-109, Miami, FL 33133	(305) 442-6816
<u>Miami Beach Service Center</u> 945 Pennsylvania Avenue S-300, Miami Beach, FL 33139	(305) 535-5411
<u>Opa-Locka Service Center</u> 200 Opa-Locka Boulevard, South Building Opa-Locka, FL 33054	(305) 769-6233
<u>Florida City Service Center</u> 755 W. Palm Drive, Florida City, FL 33034	(305) 234-2200
<u>Quail Roost Service Center</u> 12340 Quail Roost Drive, Miami, FL 33177	(305) 234-2200
<u>West Dade Service Center</u> 9766 SW 24 St. Suite 35 Miami, FL 33165	(305) 341-7622
<b>MONROE COUNTY</b>	
<u>Key West Service Center</u> 1111 12 St. S-304 Key West, FL 33040	(305) 293-1684
<u>Marathon Service Center</u> 2796 Overseas Hwy. S-201 Marathon, FL 33050	(305) 289-2396

**ACCESS Website:** [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida) (To apply for public assistance benefits, report changes, inquire about case status, general information)

**Customer Call Center** (Miami-Dade, Monroe, Palm Beach, Broward, Indian River, Martin, Okeechobee, & St. Lucie Counties)  
Inquiries and Reported Changes: 1-866-76 ACCES (1-866-762-2237)  
FL RELAY LINE# 1-800-955-8771



**EDUCATION****Miami-Dade County Public Schools - Vocational Centers/Adult Education**

<b>NAME</b>	<b>ADDRESS/TELEPHONE</b>
American Senior High Adult Ed	18350NW67Ave, Hialeah, FL 33015 305-557-3770
Coral Gables Adult Ed	450Bird Road, Coral Gables, FL 33146 305-443-4871
Dorsey Educational Center	7100NW17Ave, Miami, FL33147 305-693-2490
English Center	3501SW28St, Miami, FL33133 305-445-7731
George T. Baker Aviation	3275 NW 42 Ave, Miami Springs, FL 33142 305-871-3143
Hialeah High Adult Ed	251 East47 St, Hialeah, FL 33013 305-822-1500
Hialeah Miami Lakes Adult Ed	7977 West 12 Ave, Hialeah, FL 33014 305-823-1330
Lindsey Hopkins Technical	750NW20St, Miami, FL33127 305-324-6070
Miami Beach Adult Ed	1424 Drexel Ave, Miami Beach, FL 33139 305-531-0451
Miami Coral Park Adult Ed	8865SW16St, Miami, FL 33165 305-226-6565
Miami Jackson Adult Ed	1751 NW 36 St, Miami, FL 33142 305-634-2621
Miami Lakes Educational Center	5780 NW 158 St, Hialeah, FL 33014 305-557-1100
Miami Palmetto Adult Ed	7460 SW 118 St, Miami, FL 33156 305-235-1360
Miami Senior Adult Ed	2450 SW First St, Miami, FL 33135 305-649-9800
Miami Springs Adult Ed	751 Dove Ave, Miami Springs, FL 33166 305-885-3585
Miami Sunset Adult Ed	13125 SW 72 St , Miami, FL 33183 305-385-4255
North Miami Adult Ed	800NE137St, North Miami, FL 33161 305-891-6590
Robert Morgan Educational Center	18180 SW 122nd Ave, Miami, FL 33177 305-253-9920
South Dade Adult Education	109NE8St, Homestead, FL 33030 305-248-5723
South Dade Skill Center	28300 SW 152 Ave, Homestead, FL 33033 305-247-7839
Southwest Adult Ed	8855 SW 50 Terrace, Miami, FL 33155 305-274-0181
Virtual Adult Registration Center	1444 Biscayne Blvd, Miami, FL 33132 305-371-3208
William H. Turner Tech Adult Ed	10151 NW 19 Ave, Miami, FL33147 305-691-8324

## Miami-Dade College

NAME	ADDRESS/TELEPHONE/EMAIL
North Campus – ESOL, GED & Family Literacy	11380 NW 27th Ave, Miami, FL 33167 305-237-1504 <a href="http://www.mdc.edu/ce/north">www.mdc.edu/ce/north</a>
Wolfson Campus–ESOL & GED	300 NE 2nd Ave, Miami, FL 33132 305-237-7369
InterAmerican Campus – ESOL, GED & Family Literacy	627 SW 27th Ave, Miami, FL 33135 305-237-6273
Kendall Campus–ESOL & GED	11011 SW 104th St, Miami, FL 33176 305-237-2162 • GED 305-237-0555 <a href="http://www.mdc.edu/kendall">www.mdc.edu/kendall</a>
Homestead Campus – ESOL, GED & Family Literacy	500 College Terrace, Homestead, FL 33030 305-237-5124

## EMPLOYMENT ASSISTANCE

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
✓ Transition, Inc. Center Director: David Freedman, M.Ed., CAP	1550 NW 3rd Ave, Building C, Miami, FL 33136 Tel: 305-571-2001 • TTY: 305-571-4100 <a href="mailto:admin@transitioninc.org">admin@transitioninc.org</a> <a href="http://www.transitioninc.org">www.transitioninc.org</a>
Bridge for Hope, Inc. Executive Director: Alex Allende	8180 NW 36th St, Ste. 1000 Doral, FL 33166 Phone: 786-693-2612 E-Mail: <a href="mailto:aallende@bridge4hope.net">aallende@bridge4hope.net</a> Website: <a href="http://www.bridgeforhope.info">www.bridgeforhope.info</a>
Carol City Career Center Operated by: Arbor E & T, LLC Center Director: Maria Morales	4690 NW 183 St, Miami, FL 33055 Tel: 305-620-8012 • Fax: 305-623-3521 TTY: 305-623-3501
✓ North Miami Beach Career Center Operated by: SER Jobs for Progress Center Director: Miriam Zeno	633 NE 167 St, Suite 200 N. Miami Bch, FL 33162 Tel: 305-654-7175 • Fax: 305-654-7188 TTY: 305-650-2329

✓ Ex-Offender Hubs & Service Locations

## EMPLOYMENT ASSISTANCE (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
Hialeah Gardens Career Center Operated by: Arbor E & T, LLC Acting Center Director: Jorge Battle	2750W 68 St, Suite 232, Hialeah, FL 33016 Tel: 305-826-4011 • Fax: 305-826-8022 TTY: 305-364-3182
Northside Career Center Operated by: Jobs for Miami Center Director: Delphine Brown	7900 NW 27 Ave, Miami, FL 33147 Tel: 305-693-2060 • Fax: 305-693-2071 TTY: 305-693-2079
Hialeah Downtown Career Center Operated by: Hialeah Adult & Youth Employment Services Center Director: Delia Milian	240 E 1 Ave, Suite 208, Hialeah, FL 33010 Tel: 305-883-6925 • Fax: 305-883-6910 TTY: 305-805-5191
Miami Downtown Career Center Operated by: Youth Co-Op Center Director: William Brinson	3050 Biscayne Blvd, Fourth Floor, Miami, FL 33137 Tel: 305-573-7301 • Fax: 305-571-2119 TTY: 305-571-4306
Miami Beach Career Center Operated by: UNIDAD of Miami Beach Center Director: Mirizza Menendez	833 6th Street, 2nd Floor, Miami Beach, FL 33139 Tel: 305-532-5350 • Fax: 305-535-5462 TTY: 305-535-5406
West Dade Career Center Operated by: Youth Co-Op Center Director: Carl Alexis	2700 SW 97 Ave, Miami, FL 33165 Tel: 305-228-2300 • Fax: 305-228-2321 TTY: 305-220-7505
Little Havana Career Center Operated by: Youth Co-Op, Inc. Center Director: Teresa Cruz	701 SW 27 Ave, Miami, FL 33135 Tel: 305-643-3300 • Fax: 305-643-7240 TTY: 305-643-7231
✓ Perrine Career Center Operated by: Youth Co-Op Center Director: Robert Cambronne	9555 SW 175 Terrace, Miami, FL 33157 Tel: 305-252-4440 • Fax: 305-278-1066 TTY: 305-234-2232
Homestead Career Center Operated by: Arbor E & T, LLC Center Director: Liliam Ventura	140 NE 8 St, Homestead, FL 33030 Tel: 305-242-5373 • Fax: 305-242-2438 TTY: 305-242-2548
Youth Co-Op Opa-Locka Employment Assistance Center Center Director: Sylvia Daughtrey	780 Fishermen St, Opa-Locka, FL 33054 Tel: 305-687-2886 • Fax: 305-687-6511

## Other Services

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
✓ OIC of South Florida Case Management, Mentoring, Career Development and Placement Assistance, Ex-offender Reentry Services (Pre and Post-Release), Substance Abuse Services, Vocational Certification, Employability Skills Training, Youth/Adult Education & Development Services.	3407 NW 9th Ave # 100 Fort Lauderdale, FL 33309 Phone: (954) 563-3535 Fax: (954) 563-5225 <a href="http://www.oicsfl.org">www.oicsfl.org</a>  Satellite Offices-MIAMI Located in the One Stop Offices at: 7900 NW 27th Ave., Miami, FL 33147 & 4690 NW 183rd St., Miami, FL 33055
✓ Broward Sheriff's Office Department of Community Control Day Reporting and Re-Entry Division Employment Services Support	4200 NW 16th St, Ste. 101, Lauderhill, FL 33313 Tel: 954-868-7532 Fax: 954-761-9767 E-mail: <a href="mailto:Thomas_Lanahan@Sheriff.org">Thomas_Lanahan@Sheriff.org</a> <a href="http://www.sheriff.org">www.sheriff.org</a>
Lightbourne & Co. w/ D.A.D.A, Inc. Urban/Inner-City Fatherhood Consultant	2002 NW 51 St, Miami, FL 33142 Tel: 786-285-3003 E-mail: <a href="mailto:dadainc1@yahoo.com">dadainc1@yahoo.com</a>
Ladies Empowerment and Action Program (LEAP), Prison reentry entrepreneurship program for ladies.	P.O Box 848 Miami, FL 33243 Tel: 954-338-8701 or 305-667-7221 E-Mail: <a href="mailto:info@leapforladies.org">info@leapforladies.org</a> <a href="http://www.leapforladies.org">www.leapforladies.org</a>
Bureau of Vocational Rehabilitation (Re-employment services for workers injured on the job)	401 NW 2nd Avenue, Suite S321, Miami, FL 33128 Tel: 305-377-5379 (Call for an appointment)

✓ Ex-Offender Hubs & Service Locations

## Other Services (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
Advocate Program - Sealing and expunging workshops; anger management, drug & alcohol, parenting, and adult/juvenile life skills courses; mental health and substance abuse evaluations and treatment; monitored exchanges services between parents/guardians.	Four locations throughout Miami-Dade Please contact us for an appointment at a branch nearest you. Tel: 305-704-0163 Fax: 305-704-0199
City of Opa-Locka Community Empowerment Team – Substance abuse services, notary, employment, money management, health services, after school tutoring, social security assistance, senior services, assistance with food stamps, Medicare, Medicaid, TANF (temporary assistance for needy families), case management, family support, re-entry services, General Education Diploma (GED), immigration assistance, sealing and expungement, HIV testing and utility referrals.	2105 Ali Baba Ave., First Floor Opa-Locka, FL 33054 Tel: 305-953-3071/3073/3075 Fax: 305-953-3070 E-Mail: <a href="mailto:lbracy@opalockafl.gov">lbracy@opalockafl.gov</a> Website: <a href="http://www.Opalockafl.gov">www.Opalockafl.gov</a>
Miami-Dade County Office of Community Advocacy	111 NW 1st St., #620, Miami, FL 33128 Tel: 305-375-5730 • Fax: 305-375-5720 <a href="http://www.miamidade.gov/ocr">www.miamidade.gov/ocr</a>
Suited for Success Employment training and professional clothing for job interviews.	250 NW 9th Street, Miami, FL 33136 Tel: 305-444-1944 (Call for appointment) Fax: 305-444-1099 Website: <a href="http://www.dressforsuccess.org/miami">www.dressforsuccess.org/miami</a> E-Mail: <a href="mailto:sj@suitedforsuccess.org">sj@suitedforsuccess.org</a>
Greater Miami Service Corps Services for young people between the ages of 18-23. Case management, mentoring, job training, employability skills, life skills, job retention services, and job placement.	810 NW 28th Street Miami, FL 33127 Tel: 305-638-4672 Fax: 305-633-5319 15355 Harding Lane Leisure City, FL 33033 Tel: 305-242-7950 Fax: 305-242-7967

## Other Services (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
<p>Camillus House Free postal services, half-price bus passes and free phone usage (long distance and local calling).</p>	<p>726 NE 1st Ave. Miami, FL 33132 Tel: 305-374-1065 www.camillus.org</p>
<p>Florida Department of Corrections / Community Corrections Division, Assists those on formal supervision either through the court system or directly from a correctional institution with reentry services and successful completion of supervision requirements.</p>	<p>Region IV Office. 189 SE 3rd Ave., Delray Beach, FL 33483 Phone: 561-279-1937 Fax 561-279-1943 Miami Intake Office, 7900 NW 27th Ave., Miami, FL 33130 Phone: 305-693-2320 Fax 305-693-2324 E-Mail: salinas.yvette@mail.dc.state.fl.us</p>
<p>Mirror of Prosperity Provides direct services for female ex-offenders and homeless women with or without children including transitional housing, initial assessments, case management, counseling peer mentoring services, substance abuse debriefing, career management, employment training/workshops, employment, housing options based on individual needs.</p>	<p>PO Box 380196, Miami, FL 33238 Phone: 305-793-6264 E-Mail: obmukot@gmail.com or sallipresident@mirrorofprosperity.org www.mirrorofprosperity.org</p>
<p>PanZOu Project, Inc., Provide case management, job skills training courses and referrals for resources and services for transitioning and former gang members ages 10-24.</p>	<p>1541 NE 167th St., North Miami Beach, FL 33162 Phone: 305-956-2523 Fax: 305-956-2529 E-Mail: Info@PanZOuProject.Org Website: www.PanZOuProject.Org</p>
<p>Project Homeward Bound, Mentoring of ex-offenders to assist in transitioning from prison to a successful life outside of prison. Workshops to build self-esteem, job readiness, find employment, learn job skills, etc.</p>	<p>2700W. Oakland Park Blvd. Suite 21 Oakland Park, FL 33311 Phone: 954-484-1824 Fax: 954-484-1725 E-Mail: anna@positiveimagesflorida.com Website: www.positiveimagesflorida.com</p>

## Other Services (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
<p>Project L.E.A.D., Literacy for Every Adult in Dade/Miami-Dade Public Library, One on One tutoring for Adults that need help with basic reading and writing skills. Participation is confidential and free of charge. Participants need to be at least 18 years old, English speaking, and be able to meet with a tutor twice a week for 60 to 90 minutes. Schedule an initial meeting with the staff at the Project L.E.A.D. office. Tutoring can take place at any branch.</p>	<p>Main Library 101 W. Flagler St., Miami, FL 33130 Phone: 305-375-5323 E-Mail: <a href="mailto:projectlead@mdpls.org">projectlead@mdpls.org</a></p>
<p>RESPECT, Gang counseling, programming, outreach and toy giveaways.</p>	<p>142 SW 11th St., Miami , FL 33130 Phone: 305-960-2988</p>
<p>Pumps, Pearls &amp; Portfolios (Welfare to Work), Inc., Provides on-site life skills training at the clients housing. Also available are care packages, toiletries, clothing and shoes to indigent clients. Website: <a href="http://firstgiving.com/sharonkendrickjohnson">http://firstgiving.com/sharonkendrickjohnson</a></p>	<p>PO Box 557412, Miami, FL 33255 Phone: 305-772-4001 Fax: 305-662-1217 E-Mail: <a href="mailto:sharonjohnson99@msn.com">sharonjohnson99@msn.com</a></p>
<p>Chrysalis Home for Change Inc.'s mentoring program provides young men ages 13-21 that have been released from correctional facilities or are at risk of becoming a victim of incarceration with anger management training, self-discovery training, community service, computer training, entrepreneurship training, job and career development, grooming techniques, and financial planning.</p>	<p>Antioch Missionary Baptist Church, 21311 NW 34th Ave. Miami Gardens, FL 33056 Phone: 954-295-6161 E-Mail: <a href="mailto:chrysalishfc@gmail.com">chrysalishfc@gmail.com</a> Website: <a href="http://www.chrysalishfc.com">www.chrysalishfc.com</a></p>
<p>The Community Relations Board has experienced staff and volunteer residents who work on behalf of the public to help residents live together in an atmosphere of mutual respect and understanding.</p>	<p>Board of County Commissioners – Office of Community Advocacy 111 NW 1st St., Suite 1030, Miami, FL 33128 Phone: 305-375-1406 E-Mail: <a href="mailto:communityrelations@miamidade.gov">communityrelations@miamidade.gov</a> Website: <a href="http://www.miamidade.gov/advocacy/home.asp">www.miamidade.gov/advocacy/home.asp</a></p>

## Other Services (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
<p>Family in Distress                      Inmate Matters – From Separation to Restoration / Thinking for a Change provides ex-offenders with information, resources, services, education and thinking required to stop recidivism. Participants are required to complete a six-month cognitive skills-based development training class.</p>	<p>P.O. Box 693324, Miami, FL 33269                      Phone: 954-557-7439                      E-Mail: familyindistress@yahoo.com                      Website: www.familyindistress.org</p>
<p>Prison Entrepreneurship Program (PEP)                      A business boot-camp that teaches qualified prisoners real-world business skills and a pioneering social enterprise that delivers the nation's best results in the prison rehabilitation industry on a mission to transform inmates and executives by unlocking human potential through entrepreneurial passion, education and mentoring.</p>	<p>P.O. Box 926274, Houston, TX 77292                      Phone: 214-727-9829 /                      Florida Phone: 407-519-0833                      Fax: 832-201-7730                      Email: pr@drbutterflymedia.com                      Website: www.PEP.org</p>
<p>Spring4Ward, Inc.                      Kevin Springs, Executive Director                      Provides prison and jail site visits, employment preparedness, education improvement assistant, homeless assistance, basic needs, public benefits application assistance, substance abuse referrals, mental and behavioral health referrals, intensive case management, court case assistance (child support), identification acquirement assistance (ID cards, FL DL, birth certificate, social security cards, bus passes, seasonal assistance (holiday toy drives, school supplies). Counseling and other services include, Thinking for a Change, life skills and support, health and nutrition, parenting skills and support, domestic violence, anger management, HIV and STD awareness, substance abuse counseling, family planning, self-sufficiency; financial planning and budgeting, and entrepreneurial workshops.</p>	<p>8330 Biscayne Blvd., Miami, FL 33138                      Phone: 305-754-0118 ext. 1250                      E-Mail: spring4ward2013@gmail.com                      Website: www.spring4ward.org</p>



## Other Services (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
<p>Catalyst Miami – Community Leadership Institute            Provides leadership training that helps parents, community members and child advocates learn the leadership skills needed to become effective advocates. Participants examine current best practices in community development, explore diverse community development approaches, and discover hands-on problem solving strategies. Children will become effective leaders who are able to recognize, acknowledge and empathize with peers who are dealing with troubling circumstances.</p>	<p>1900 Biscayne Blvd, Suite 200            Miami, FL 33132            Phone: 786-414-1293            Fax: 305-576-1718            Email:  <a href="mailto:CarolynNG@catalystmiami.org">CarolynNG@catalystmiami.org</a>            Website:  <a href="http://www.Catalystmiami.org">www.Catalystmiami.org</a></p>
<p>Health Council of South Florida – Affordable Care Act/Health Insurance Marketplace –            Is a local Navigator agency providing the residents of Miami-Dade and Monroe counties with free education and enrollment assistance to the Affordable Care Act/Health Insurance Marketplace. Our team of certified Navigators provide unbiased education and information on available health insurance coverage options, special enrollment periods, exemptions, appeals, how to use their insurance coverage, and assistance with enrolling into the Marketplace.</p>	<p>8095 NW 12th ST, Suite 300,            Miami, FL 33126            Phone: 305-592-1452            Fax: 305-592-0589            Email:  <a href="mailto:healthcouncil@healthcouncil.org">healthcouncil@healthcouncil.org</a>            Website:  <a href="http://www.healthcouncil.org">www.healthcouncil.org</a></p>

## Other Services (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
<p>HOPE, Inc. – Fights against discrimination in housing across all of Miami-Dade and Broward Counties; all of our services are free to the general public. We go out to tell people about their rights and/or responsibilities under federal, state, and local discrimination laws. We take complaints from people who suspect discrimination has happened. We give referrals to needed services and /or help conduct investigations and initiate lawsuits, as necessary.</p>	<p>11501 NW 2<sup>nd</sup> Ave, Miami, FL 33168 Phone: 305-651-4673 Email: rob@hopefhc.com Website: <a href="http://www.hopefhc.com">http://www.hopefhc.com</a></p>
<p>Miami Dade College Single Stop – Provides assistance to students seeking government benefits. Offer screening and benefits application assistance as well as follow-up after the process in order to ensure benefit retention. Also offer Financial Counseling, Legal Referrals and Tax Preparation Services</p>	<p>11380 NW 27th Ave, Rm 1119-19 Miami, FL 33167 Phone: 305-237-1444 Fax: 305-237-1355 Email: bpryor@mdc.edu Website: <a href="http://www.mdc.edu/singlestop">www.mdc.edu/singlestop</a></p>
<p>Hope City Center Inc. Provides a 12 month inside prison program by qualified individuals that equip and empower female offenders to establish or reestablish goals. Also provide emotional and physical well-being counseling, mentoring, and referrals to the appropriate services; and assistance in securing housing in a positive, safe, and supportive environment.</p>	<p>1451 West Cypress Creek Road Suite #300 Fort Lauderdale, Florida 33309 Phone: 786-563-3311 Email: <a href="mailto:Teresa@hopecitycenter.org">Teresa@hopecitycenter.org</a> Website: <a href="http://www.hopecitycenter.org">www.hopecitycenter.org</a></p>

## HEALTH CARE

NAME	ADDRESS/TELEPHONE
<p>Access Store Front This facility provides access to computers, and other equipment as well as a dedicated staff which is available to provide assistance with Public Assistance Program enrollment. Located at Harvest Food and Outreach.</p>	<p>2520 Orange Ave Fort Pierce, FL 34947 M-F: 8:00 a.m. – 4:30 p.m. Applications also on-line at: <a href="http://www.myflorida.com/accessflorida">www.myflorida.com/accessflorida</a></p>
<p>Jackson Health System (Health/Medical Services) – At Jackson Health System, patients classified at 100 percent or below the most current Federal Poverty Guidelines <u>are not</u> required to pay an encounter fee for visits to our network of outpatient clinics or receive a bill for inpatient services.</p>	<p>Jackson Memorial Hospital Ambulatory Care Center 1611 NW 12th Ave., Miami, FL 33136 To make an appointment at any of the Jackson Health System Primary Care Centers or Ambulatory Care Center (ACC), please call the Patient Scheduling Center at 305-585-6000.</p>
<p>Florida Department of Corrections Release Linkage Coordinator Program Care Resource Inc.</p>	<p>3510 Biscayne Blvd., Miami, FL 33137 305-763-9546</p>
<p><b>Community Health Centers</b> – Some of these providers may also offer dental, mental health and/or substance abuse services, please call for eligibility requirements. For additional service providers call 211, The Miami – Dade Community Resource Directory.</p>	
<p>Armor Correctional Health Services Inc. Provides healthcare to inmates in corrections: medical needs are met through the board certified medical professionals providing care to all individuals in and out of the correctional setting.</p>	<p>2421 N.W. 16th Str., Pompano Beach, FL 33069 Tel: 954-831-0132 or 954-831-1132 Fax: 954-831-3510 E-Mail: <a href="mailto:Rwilliams@armorcorrectional.com">Rwilliams@armorcorrectional.com</a> Web Address: <a href="http://www.armorcorrectional.com">www.armorcorrectional.com</a></p>
<p>Borinquen Health Care Center, Inc.</p>	<p>3601 N. Federal Hwy., Miami, FL 33137 305-576-6611</p>
<p>Camillus Health Concern, Inc. Health Care for Homeless</p>	<p>336 NW 5th St., Miami, FL 33128 305-577-4840 ext. 106</p>

## HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
NW Dade Kiva Haven	1339 SE 9th Ave., Hialeah, FL 33010 305-884-1382 E-Mail: MannyS@citrushealth.com Web Address: www.citrushealth.org
Community Health of South Dade, Inc. Doris Ison South Dade Health Center	10300S.W. 216th St., Miami, FL 33190 305-242-6069
Community Health of South Dade, Inc. Everglades Health Center	19300S.W. 376th St., Florida City, FL 33030 305-246-4607
Community Health of South Dade, Inc. Martin Luther King Jr. Clinica Campesina	810 W. Mowry St., Homestead, FL 33030 305-248-4334
Community Health of South Dade, Inc. Naranja Health Center	13805 SW 264th St., Naranja, FL Miami 33032 305-258-6813
Community Health of South Dade, Inc. South Dade Health Center	13600 SW 312th St., Homestead, FL 33033 305-242-6069
Community Health of South Dade, Inc. West Perrine Health Center	18255 Homestead Ave., Perrine, FL 33157 305-238-2438
Dr. Rafael A. Peñalver Clinic	971 NW 2nd St., Miami, FL 33128 305-545-5180, ext. 184/185
Jessie Trice Community Health Center, Inc.-Flamingo Medical Center	901 East 10th Ave., Bay 39, Hialeah, FL 33010 305-887-0004
Jessie Trice Community Health Center	5602 NW 27th Ave, Ste. 1, Miami, FL 33142 305-805-1700
Jessie Trice Community Health Center, Inc.	5361 NE 22nd Ave., Miami, FL 33142 305-637-6400
Jessie Trice Community Health Center, Inc.-Dental Center Miami Gardens	18360 NW 7th Ave, Miami Gardens, FL 33169 305-694-6270

## HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
Families R Us Care Center	11865 S.W. 26th St. Unit G10 Las Americas V Central Plaza, Miami, FL 33175 305-559-8333
Good News Health Care Center	101 S. Redland Rd., Florida City, FL 33034 305-246-2844
Good Samaritan Health Clinic	7701 SW 98th St., Miami, FL 33256 305-825-0300
Jackson CareAVan/Hialeah Every Thursday and Friday	Milander Park Auditorium 4800 Palm Ave, Hialeah, FL 33012 305-585-7040
Jackson CareAVan/Sweetwater Every Monday and Tuesday	Ronselli Park 250 SW 114 Ave, Sweetwater, FL 33174 305-585-7040
Jefferson Reaves Sr. Health Center	1009 NW 5th Ave, Miami, FL 33136 305-577-0093
Little River Health Center	7900 NW 27th Ave , Suite E233, Miami, FL 33150 786-344-3705
La Liga Contra El Cancer	2180 SW 12th Ave., Miami, FL 33129 305-856-4914
Miami Beach Community Health Center	Beverly Press Building 1221 71 St, Miami Beach, FL 33141 305-538-8835
Miami Beach Community Health Center	Stanley C. Myers Building 710 Alton Road, Miami Beach, FL 33139 305-538-8835
Miami Beach Community Health Center	Miami Beach Community Health Center North 11645 Biscayne Blvd., North Miami, FL 33181 305-538-8835
Miami Behavioral Health Center	11031 NE 6th Avenue, Miami, FL 33161 305-757-0602

## HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
Miami Rescue Mission	2015 NW 1st Court, Miami, FL 33127 305-572-2026
New Horizons Community Mental Health Center	7505 NE 2nd Ave, Miami, FL 33138 305-759-5262 1469 NW 36th ST, Miami, FL 33142
North Dade Health Center	16555 NW 25th Ave, Opa-Locka, FL 33054 305-620-3710
Women's Health Center Providing multiple services ranging from Family Planning to Mobile Health Services.	Main Office: 305-470-5620
North Miami Health Center	14101 NW 8th Ave, Miami, FL 33168 305-953-3161
Open Door Health Center	1350 SW 4th St. Homestead, FL 33030 305.246.2400
Prevention, Education & Treatment (PET) Center- Adult HIV -Primary Care	615 Collins Ave, Miami Beach, FL 33139 305-535-5540
Rosie Lee Wesley	6601 SW 62nd Ave, South Miami, FL 33143 305-669-6909
North Miami Facility Center	12340 NE 6th Ct, North Miami, FL 331613 05-953-8647
South Miami Children's Clinic	6701 SW 58th Place, Miami, FL 33173 305-662-5988
St. John Bosco Clinic	730NW34thSt., Miami, FL 33127 305-635-1335

## HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
UHI Community Care Clinic	4851 NW 183rd St., Miami Gardens, FL 33055 305-620-7797
Urban Mercy Clinic	13899 Biscayne Blvd., Suite 132, North Miami, FL 33168 305-681-1050
<p><b>HIV/AIDS Service Providers Funded By Ryan White Part A</b> – Services include food bank, health insurance services, legal assistance, medical case management, mental health therapy, oral health care, outpatient medical care, outreach, prescription drugs, substance abuse counseling-outpatient, substance abuse counseling-residential, and transportation vouchers. The following providers offer one or more of the above mentioned services. * Providers have multiple sites, call for details or visit <a href="http://aidsnet.org">aidsnet.org</a>.</p>	
AIDS Healthcare Foundation	100 NW 170th St., Ste. 208, North Miami Beach, FL 33169 305-758-1984
Better Way of Miami	800 NW 28th St, Miami, FL 33127 305-634-3409
Borinquen Health Care Center	3601 Federal Hwy, Miami, FL 33137 305-576-6611
Care Resource	3510 Biscayne Blvd, 3rd Floor, Miami, FL 33137 305-576-1234
Citrus Health Network	4175 West 20th Ave, Hialeah, FL 33012 305-424-3100
Community Health of South Florida	10300 SW 216th St, Miami, FL 33190 305-253-5100
Empower U	7900 NW 27th Ave, Ste. E12, Miami, FL 33147 786-318-2337
Food for Life Network	3510 Biscayne Blvd, Suite 209, Miami, FL 33137 305-576-1234

## HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
Jessie Trice Family health Center, Inc.	5607 NW 27th Ave, Miami, FL 33142 305-637-6400
Legal Services of Greater Miami, Inc.	3000 Biscayne Blvd., Suite 500, Miami, FL 33137 305-576-0080
Miami Beach Community Health Center	710 Alton Road, Miami Beach, FL 33139 305-538-8835
PHT/NorthDadeHealthCenter	16555 NW 25th Ave, Miami Gardens, FL 33054 786-466-1758
PHT/Prevention, Education & Treatment Center (P.E.T.Center)	615 Collins Ave, Miami Beach, FL 33139 305-535-5540
PHT/South Florida AIDS Network (SFAN) Care and Treatment Network	Jackson Memorial Hospital 1611 NW 12th Ave, ACC East Room 112, Miami, FL 33136 305-585-5241
University of Miami Comprehensive AIDS Program	1800 NW 10th Ave, Suite 2016, Miami, FL 33136 305-243-8126
The Village South	3180 Biscayne Blvd, Miami, FL 33137 305-573-3784



## ALCOHOL AND OTHER DRUG ABUSE TREATMENT

If you need help for an alcohol or other drug related problem and do not have insurance or the ability to pay, the phone number listed below can direct you to places that may help. Whether you are in need of an assessment, sober housing, a support group like Alcoholics Anonymous, or a treatment program, there is hope!

### **Dial 211 – Miami-Dade Community Resource Directory (Operates 24 hours)**

To help you understand your options, the following information may be helpful for you or someone you know:

- Agencies that offer treatment provide an **assessment** as a first step. An assessment involves collecting information from you to help determine if treatment is needed and if so, what type.
- **Detox** helps remove your body's physical need for alcohol or specific other drugs. This is only needed and available in certain cases. Services are generally offered over a 3 to 7 day period.
- **Inpatient or residential treatment** programs require that you stay at the treatment center while you are involved in the program. Stays can last 30 days or longer.
- **Day treatment** programs do not require you to live at the treatment center, but they have a schedule that is similar to an inpatient or residential treatment program. You generally have to attend the program every weekday for a full day.
- **Outpatient treatment** programs do not require you to live at the treatment center and do not require as much time as day treatment. Services can range from a few hours per week to 3 hours per day, 3 days a week, for several weeks.
- Counseling is generally offered on a one-to-one basis. Counseling services usually have a specific focus and sessions are scheduled at mutually convenient times.
- Relapse prevention programs offer structured support (generally 1-2 hours per week) for people who have completed treatment and want additional help to maintain an alcohol and drug free lifestyle.

## ALCOHOL AND OTHER DRUG ABUSE TREATMENT

NAME/SERVICE	TELEPHONE/WEBSITE
<p>Lamb of God Recovery Centers, Residential substance abuse treatment in a safe &amp; structured environment. Daily process &amp; didactic groups. Assistance in health care management. Education on the nature of substance abuse and addiction. Life skills training. Individual and group counseling by board-certified staff. Anger management. Relapse prevention. Supportive Services, job placement assistance. Support w/reentry strategies. All meals prepared by staff in a commercial kitchen. Budgeting classes. Aftercare planning &amp; housing for those who wish to participate.</p>	<p>971 S. Dixie Highway West, Pompano Beach, FL 33060            Phone: 954-946-7332            Fax: 954-946-7337            E-Mail address: PastorDon@logrc.org            Website: www.logrc.org</p>
<p>Catholic Charities/Behavioral Health Services at St. Luke's Center, Adult Residential Substance Abuse (Male/Female; Substance Abuse Outpatient; Community Counseling (Miami/Broward)</p>	<p>7707 NW 2nd Ave., Miami, FL 33150            Phone: 305-795-0077            Fax: 305-795-2022</p>

## DUAL DIAGNOSIS AND MENTAL HEALTH

NAME/SERVICE	TELEPHONE/WEBSITE
<p>Better Way of Miami Addiction and dual diagnosis treatment and supportive long term housing for reconnecting persons once treatment is completed. Outpatient Program also includes DUI program individual and group sessions, family sessions, among others. Florida Medicaid accepted.</p>	<p>800 Northeast 28th Street, Miami, FL 33127 Tel: 305-634-3409 • Fax: 305-635-3524 Web Address: <a href="http://www.betterwaymiami.org">www.betterwaymiami.org</a></p>
<p>Citrus Health Network, Inc. – NW Dade Safe Haven Federally qualified health center specializing in serving persons with mental health disabilities. Provides primary care services, including pediatrics, OB/GYN, family and women’s health, and internal medicine. Mental health services include crisis intervention and hospitalization, outpatient psychiatry and psychotherapy, housing for homeless and disabled individuals and families, residential treatment facilities for adolescents and adults, and therapeutic foster care.</p>	<p>1339 SE 9th Ave., Hialeah, FL 33010 305-884-1382 E-Mail: <a href="mailto:MannyS@citrushealth.com">MannyS@citrushealth.com</a> Web Address: <a href="http://www.citrushealth.org">www.citrushealth.org</a></p>
<p>Institute for Family Health Inc., Free family therapy and case management services to families in the Overtown area.</p>	<p>15490 NW 7th Ave., Miami, FL 33169 Phone: 305-685-0381 ext. 2037 Fax: 305.-681-7962 E-Mail: <a href="mailto:scharles@icfhinc.org">scharles@icfhinc.org</a> Web Address: <a href="http://www.icfhinc.org">www.icfhinc.org</a></p>

## DUAL DIAGNOSIS AND MENTAL HEALTH (cont.)

NAME/SERVICE	TELEPHONE/WEBSITE
<p>Jackson Memorial Hospital Mental Health Hospital Center, Provides Mental Health and Dual Diagnosis substance abuse services to the elderly, adults, adolescents and children. Services include crisis intervention, hospitalization, and outpatient services. Our outpatient continuum provides high levels of structure and supervision like the Adult Partial Hospitalization Program, Adult Psychosocial Rehabilitation Program, to those which are geared to the independent individual such as Child and Adult outpatient psychiatry and psychotherapy. The Adolescent In-Home Onsite Program provides services using a team and community collaborative approach to treat adolescents and their families. We specialize in mental health and substance abuse therapeutic services and delinquency problems. The Healing Place is an outpatient mental health HIV specialty clinic for individuals of all ages and their family members. Outpatient services are available in English and Spanish.</p>	<p>1695 NW 9th Ave., Miami, FL 33136                      Phone: 305-324-4357                      Fax: 305-355-7174                      Web Address: <a href="http://www.jhsmiami.org">www.jhsmiami.org</a>                      E-Mail: <a href="mailto:lroberts@jhsmiami.org">lroberts@jhsmiami.org</a></p>
<p>New Hope C.O.R.P.S. Inc. provides addiction and dual diagnosis residential treatment services (6-9 months) for adult males. Outpatient treatment services also available for men and women.</p>	<p>1020 N. Krome Ave., Homestead, FL 33030                      Phone: 786-243-1003                      Web Address: <a href="http://www.newhopecorp.org">www.newhopecorp.org</a>                      E-Mail: <a href="mailto:admin@newhopecorp.org">admin@newhopecorp.org</a></p>

## FAITH-BASED ORGANIZATIONS

NAME/SERVICE	TELEPHONE/WEBSITE
American Muslim Association of North America (AMANA) – Counseling, housing assistance, food bank and support services.	305-898-9314 www.al-amana.org
Compassion in Action Ministries Outpatient substance abuse, addictions and gambling treatment and recovery support services. Group supports, individual counseling, relapse prevention, 12 Step program, and life skills classes.	786-942-9836 E-mail: <a href="mailto:ciaministries@bellsouth.net">ciaministries@bellsouth.net</a> www.ciaministries.com
Hosanna Community Foundation Academic and employment skills development, counseling and substance abuse support groups.	305-637-4404 www.hosannacommunitybc.org
Prison Fellowship Ministries Faith-based support services.	954-315-2213 www.pfm.org
Riverside House Provides Pastoral Care counseling, community referrals to call-ins, ex-offenders from state/county jail/prison, men/women group counseling addressing various issues such as anger, low self-esteem, men/women workshops/seminars via a network of church affiliates.	305-326-9799 <a href="mailto:info@riverside-house.org">info@riverside-house.org</a> website: <a href="http://www.riversidehouse.org">www.riversidehouse.org</a>
Christ Fellowship – Prison Ministry provides Food Pantry, Care Closet (Clothing), Small/Support Groups for individuals, couples or families. Also provide the Thinking for a Change Program as well as mentoring	8900 SW 168 <sup>th</sup> ST, Palmetto Bay, FL 33157 Phone: 305-238-1818 Email: <a href="mailto:YPeralta@cfmiami.org">YPeralta@cfmiami.org</a> Website: <a href="http://www.cfmiami.org">www.cfmiami.org</a>

## FAITH-BASED ORGANIZATIONS

NAME/SERVICE	TELEPHONE/WEBSITE
<p>Archdiocese of Miami            DETENTION MINISTRY            SAN DIMAS OUTREACH PROGRAM            San Dimas Outreach Program (SDOP) is committed to helping families (of offenders), Juveniles at Risk (children of incarcerated parent), Individuals (ex-offenders), and newly convicted offenders (prison consulting) in connect with the services they need. SDOP provides guidance for those seeking spiritual support and/or information regarding the most suitable local social services to assist the individual or/and family. Services provided by appointment only.</p>	<p>(786) 462-1708 or (954) 580-7352            sdopsrbm@detentionministry.org            or sdopsjm@detentionministry.org            www.detentionministry.org</p>
<p>Miry Clay Ministries Inc.            Provides support groups, substance abuse recovery support, mentoring, life skills, job readiness, anger management, Bible study, and Biblical counseling.</p>	<p>954-731-5433            Fax: 954-731-5458            shawn@miryclay.org            www.miryclay.org</p>

## FINANCES

NAME/SERVICE	TELEPHONE/WEBSITE
Prosperity Campaign Free Tax Preparation	305-573-5001, Ext. 17 <a href="http://www.prosperitycampaign.org">www.prosperitycampaign.org</a>
Consumer Credit Counseling Services Provides budget counseling, debt management help and housing counseling in English, Spanish and Creole.	800-355-2227 <a href="http://www.cccservices.com">www.cccservices.com</a>
Cuban American National Council Provides educational programs to help consumers obtain the knowledge and skills necessary to manage their money, and to improve their credit.	305-642-3484 <a href="http://www.cnc.org">www.cnc.org</a>
Get Checking Ensures that consumers receive financial education. Graduates can open a bank account at a participating financial institution.	800-355-2227, Ext. 807 <a href="http://www.getchecking.org">www.getchecking.org</a>
Holistic Systems Grant writing, research, establishing strategic partnerships, and developmental coaching.	786-285-8104
JumpStart Coalition For Personal Financial Literacy, Florida Chapter Promotes and provides financial literacy to young adults and not-so young adults.	407-628-8073 <a href="http://www.fljumpstart.org">www.fljumpstart.org</a>
Community Works Coalition's Smart Savers (youth) and Money Managers (adults) Programs Financial Education (grades K-12 and adults), business planning, entrepreneurship training, credit enhancement, and home ownership workshops.	305-235-4848 <a href="http://www.cwc-educate.org">www.cwc-educate.org</a>

## EMERGENCY SERVICES

(Food, Clothing, etc.) – Many emergency services providers require a referral from 211 Switchboard of Miami or from Miami-Dade County Neighborhood Centers

### Miami-Dade County Neighborhood Centers

AREA	ADDRESS/TELEPHONE
<b>Allapattah</b> Neighborhood Center	1897 NW 20 Street, Miami, FL 33142 305-438-4161
Service Areas (by Zip Codes):	33142, 33122, 33126, 33172, 33178, 33182, and 33192
<b>Culmer</b> Neighborhood Center	1600 NW 3 Avenue, Miami, FL 33136 305-579-2820
Service Areas (by Zip Codes):	33125, 33128, 33131, 33132, 33136, 33139, 33140, and 33109
<b>Wynwood</b> Neighborhood Center	2902 NW 2nd Avenue, Miami, FL 33127 305-547-7661
Service Areas (by Zip Codes):	33127 and 33137
<b>Joseph Caleb</b> Community Center	5400 NW 22 Avenue, 3rd Floor, Miami, FL 33142 305-636-2200
Service Areas (by Zip Codes):	33142 (boundaries North of 62nd Street, South 112 Expressway, East 12th Avenue, West 38th Avenue) and 33147
<b>Edison/Little River</b> Neighborhood Center	150 NW 79 St, Miami, FL 33150 305-758-9662
Service Areas (by Zip Codes):	33138, 33141, 33150, 33154, 33155, 33161, 33167, 33168, and 33181



## EMERGENCY SERVICES (cont.)

AREA	ADDRESS/TELEPHONE
<b>Opa-Locka Neighborhood Center</b>	16405NW 25 Ave, Miami, FL 33054 305-623-6500
Service Areas (by Zip Codes):	33014, 33015, 330154, 33055, 33056, 33160, 33162, 33169, 33179, and 33180
<b>Blanche Morton/Hialeah Neighborhood Center</b>	300 E. First Avenue, Hialeah, FL 33010 305-884-4801
Service Areas (by Zip Codes):	33010, 33012, 33013, 33016, and 33166
<b>Frankie Shannon Rolle Neighborhood Center</b>	3750 South Dixie Highway, Miami, FL 33133 305-446-3311
Service Areas (by Zip Codes):	33129, 33130, 33133, 33134, 33135, 33143, 33144, 33145, 33146, 33149, 33155, 33174, 33184, and 33194
<b>Richmond Heights Resources Center</b>	11225 SW 152 Street, Miami, FL 33157 305-234-4927
Service Areas (by Zip Codes):	33156, 33157, 33158, 33176, 33177, 33186, and 33189
<b>Naranja Neighborhood Center</b>	13955 SW 264 Street, Miami, FL 33032 305-258-5471
Service Areas (by Zip Codes):	33031, 33032, 33165, 33170, 33173, 33175, 33183, 33185, 33187, 33189, 33190, 33193, and 33196
<b>Florida City/Homestead Neighborhood Center</b>	1600NW 6 Court, Florida City, FL 33034 305-247-2068
Service Areas (by Zip Codes):	33030, 33033, 33034, and 33035

## FAMILY SERVICES

NAME/SERVICE	ADDRESS/TELEPHONE
<p><b>A Mother's Hurting Heart</b>                      Is a program designed to empower healing, help, support groups for grief and bereavement, funeral guides and support, referrals and peer support especially for people bereaved by murder.</p>	<p>PO Box 540925, Miami, FL 33054                      Tel: 786-256-2226                      Email: amothers.hurtingheart2010@gmail.com                      Website: amothershurtingheartinc.org</p>
<p><b>Ayuda, Inc.</b>                      Provides counseling and support programs for teens, parents, families, and the elderly as well as childcare for low income parents.</p>	<p>7144 Byron Avenue, Miami Beach, FL 33141                      Phone: 305-864-CARE (2273)                      E-Mail: cecilliadl@ayudamiami.org                      Website: www.ayudamiami.org</p>
<p><b>Behavioral Health Associates of South Florida</b>                      Designed to provide prevention, intervention, assessment, screening and referral services. We provide services in Parenting, Domestic Violence, Anger Management Substance Abuse Screening &amp; Counseling. In addition, we also provide immediate Crisis Screening. In the event, you are in need of additional services, we make the necessary referrals on behalf of our clients.</p>	<p>6161 NW 9<sup>th</sup> Ave, Miami FL, 33127                      Phone: 305-810-7211                      Email: bhasf@icloud.com                      Website: behavioralhealthassociates.com</p>

## FAMILY SERVICES

NAME/SERVICE	ADDRESS/TELEPHONE
<p><b>Center for Family &amp; Child Enrichment</b> Assists families with children 9-17 years old who are ungovernable, constantly running away from home, and are habitual truant from school. The children cannot have open cases with DJJ or DCF. The services include intake assessment, a psychosocial, a service plan, and family counseling/therapy service that can be provided at the office, home or school.</p>	<p>1825 NW 167th Street, Suite 102 Miami Gardens, FL 33056 Phone: 305-624-7450 Fax: 305-623-7893 E-Mail: <a href="mailto:mwilliams@cfceinc.org">mwilliams@cfceinc.org</a> Website: <a href="http://www.cfceinc.org">www.cfceinc.org</a></p>
<p><b>Children of Inmates, Inc.</b> Provides extensive wrap-around services to children of incarcerated parents in Miami-Dade County including quarterly bonding visits with incarcerated parents, video visitation, expression support groups for children and caregivers and comprehensive case management.</p>	<p>1835 E. Hallandale Beach Blvd., #387 Hallandale Beach, FL 33009 Phone: 888-757-5439 E-Mail: <a href="mailto:info@childrenofinmates.org">info@childrenofinmates.org</a> Website: <a href="http://www.childrenofinmates.org">www.childrenofinmates.org</a></p>
<p><b>RJT Foundation, Inc.</b> Organization assisting families who have loss children to violent criminal acts. Provide mentoring to at-risk-youth through reading, field trips, and group talks, in addition to providing free group grief support.</p>	<p>13850 NW 26th Ave, # 207 Opa-Locka, FL 33054 305-460-2223 Email: <a href="mailto:info@rjtfoundation.com">info@rjtfoundation.com</a> Website: <a href="http://www.rjtfoundation.org">www.rjtfoundation.org</a></p>

## FAMILY SERVICES (cont.)

NAME/SERVICE	ADDRESS/TELEPHONE
<p><b>Chrysalis Health Outpatient Behavioral Services</b> Mental health and substance use treatment, case management, psychiatric evaluation and medication management, psychological evaluations, psychosexual evaluations, sexual behavior specific treatment, and a psychosocial rehabilitation partial day treatment program. Serving children (3 and up), adolescents, adults, and families in Miami-Dade, Broward, Palm Beach, Central Florida, and the Tampa Bay area.</p>	<p>3800 West Broward Blvd., Suite 100 Fort Lauderdale, FL 33312 E-Mail: <a href="mailto:Referrals@Chrysalishealth.com">Referrals@Chrysalishealth.com</a> 954-587-1008 Fax: 954-587-0080 Website: <a href="http://www.chrysalishealth.com">www.chrysalishealth.com</a></p>
<p><b>Eradicating the School-to-Prison Pipeline Foundation, Inc. (E-SToPP) in Partnership with Miami-Dade Anti-Gang Strategy's Positive Peer Leadership Mentoring Program</b> Serves youth who are impacted by incarceration, including but not limited to: (a) have one or both parents in prison; (b) have been suspended, expelled, or incarcerated; and (c) are reentering school, family, and community after suspension, expulsion, or incarceration. Positive Peer Leadership Mentoring is a program of pedagogical mentoring of youth during their suspension, expulsion, detention, or incarceration, as well as after their release, for the purpose of reducing or eliminating (their involvement in) violent crime and increasing their advocacy skills. Pedagogical mentoring is the experiential process of encouraging and teaching for youths' critical conscious awareness, thinking, habits of mind, and understanding of their active role in learning, living, and improving society. Pedagogical mentoring involves experiential learning and structured dialogue to increase community-building, conflict resolution, communication, leadership, literacy, and advocacy skills.</p>	<p>786-371-6938 E-Mail: <a href="mailto:debrapane@gmail.com">debrapane@gmail.com</a> Website: <a href="http://www.e-stopp.org">www.e-stopp.org</a></p>

## FAMILY SERVICES (cont.)

NAME/SERVICE	ADDRESS/TELEPHONE
<p><b>Fatherhood Task Force of South Florida</b> Provides conferences, workshops, and groups regarding fatherhood concerns involving children. Also links with Fatherhood Reading Squad program at child's local school.</p>	<p>7800 Red Road, Suite 211 Miami, FL 33143 305-812-4000 E-Mail: <a href="mailto:holly@fatherhoodtfsf.org">holly@fatherhoodtfsf.org</a> Website: <a href="http://www.ftfsf.org">www.ftfsf.org</a></p>
<p><b>Miami Bridge Youth &amp; Family Services, Inc.</b> Provides emergency shelter 24/7, community-based counseling, truancy prevention, and crisis intervention for youth 10-17 years old and for families in crisis.</p>	<p>2810 NW S. River Drive Miami, FL 33125 305-635-8953 E-Mail: <a href="mailto:dwilcox@miamibridge.org">dwilcox@miamibridge.org</a> Website: <a href="http://www.miamibridge.org">www.miamibridge.org</a></p>
<p><b>North Dade Youth &amp; Family Coalition</b> Provides case management for youth 10-19 years old and their families in need of health care, mental health, and other social service needs.</p>	<p>761 NW 167th Street Miami Gardens, FL 33169 786-520-4136 E-Mail: <a href="mailto:Rtaalibdeen@ndyfc.org">Rtaalibdeen@ndyfc.org</a> Website: <a href="http://www.ndyfc.org">www.ndyfc.org</a></p>

## Transportation Programs for the Disadvantaged

### **Criteria for discount passes:**

Those who possess the reduce permit ID obtained from Government Center Transit Kiosk and all who possess a discount Metropass should also have an ID to confirm eligibility.

### **Those who receive Medicaid benefits:**

Must have 3 or more verifiable medical appointments each month, are eligible to receive a Metropass for a \$1 co-payment. To remain in the program, individuals must continue to have the 3 Medicaid compensatory appointments each month. Call 786-469-5034 for an application for the Medicaid Metropass program and additional information.

### **Those with disabilities:**

Persons with disabilities who meet ADA criteria can request a STS/ADA permit ID from the Special Transportation Dept. (STS) if they qualify, the ID will allow them to use MDT's system for free. The number to call is 786-469-5000.

### **The Golden Passport Program**

Seniors 65 and older are eligible to receive a picture ID, which allows the recipient to use the Miami-Dade County transit system for free. Register at the Government Center Transit Kiosk and bring proof of age.

Individuals receiving Social Security income benefits including Medicare are eligible to receive the Golden Passport ID. The ID allows free public transportation system access.

### **The Patriot Passport Program**

Honorably discharged United States veterans of any age, who are residents of Miami-Dade County, with an annual income of \$22,000 or less can apply for the Patriot Pass. The Patriot Pass will be valid for one year and allows the recipient free access to Metrobus and Metrorail. Veterans are required to renew the Patriot Passport on an annual basis and provide proof of continued eligibility at the annual renewal.

Miami-Dade Transit number is 305-891-3131.



